



Blue Cross
Blue Shield
Blue Care Network
of Michigan

Behavioral Health Specialty Services



Updated September 2024

Psychiatric urgent care

Psychiatric urgent care centers offer emergency and urgent walk-in services to address immediate assessment and treatment needs for patients who can't wait for routine outpatient treatment and care. This lower-acuity alternative creates a lower-cost option and reduces visits to the emergency department. Most centers offer convenient hours of operation (seven days a week, including evening hours).

Services include immediate assessment and treatment for acute psychiatric symptoms, medication, support and referral to the appropriate level of treatment for follow-up care.

To inquire about these services members or providers can contact the provider partners listed below.

Note: Members can visit during walk-in hours at select locations.

Location	Contact number	Care options
Common Ground Resource and Crisis Center 1200 N. Telegraph Road, Building 32E Pontiac, MI 48341	1-800-231-1127	Virtual
Community Mental Health Authority of Clinton, Eaton, and Ingham Counties (CEI) 812 E. Jolly Road Lansing, MI 48910	517-346-8460 (adults) 517-346-8008 (youth)	In person
Hegira Health's C.O.P.E. 33505 Schoolcraft Road Livonia, MI 48150	734-721-0200	In person
Kalamazoo County Community Mental Health - Integrated Services of Kalamazoo (ISK) 615 E. Crosstown Pkwy Kalamazoo, MI 49007	269-373-6000	In person
Pine Rest 300 68th St. SE, Building E, Entrance E1 Grand Rapids, MI 49548	616-455-9200	In person