Blue Cross Blue Shield Blue Care Network of Michigan

Behavioral Health Specialty Services

Updated November 2025

Psychiatric residential treatment

A psychiatric residential treatment facility provides 24-hour mental health care and treatment seven days a week for members who:

- No longer require the intensity of service provided in a traditional psychiatric inpatient facility
- Require psychiatric treatment that is more intensive than outpatient psychiatric treatment
- Continue to require supervision 24 hours a day, seven days a week because they can't safely be treated in a less restrictive setting, such as a day treatment program

Crisis residential programming is designed for short-term residential crisis treatment for adults and children who are ready to actively participate in treatment. Services include individual, group and family therapy; therapeutic activities; psychiatric evaluation; medication administration; and peer support.

Treatment provided by a psychiatric residential treatment facility includes evaluation by a psychiatrist, medication management by nursing care, individual and group therapy, expressive groups and recreational activities. For children and adolescents, a school program must be integrated into the member's care (this may include coordination with the member's school). Room and board are provided by the facility. Patients are supervised 24/7.

Important:

- Before making a referral, members must be evaluated to determine if a residential level of care is appropriate.
- Check each member's eligibility and benefits to determine whether residential psychiatric treatment is a covered service. To do this, call the behavioral health number on the back of the member's Blue Cross or BCN member ID card.
- Residential treatment requires prior authorization and must meet the criteria for medical necessity, use and quality.

To inquire about these services, members or providers can contact the psychiatric residential locations listed below.

Location	Contact number	Website
Common Ground Resource and Crisis Center 1200 N. Telegraph Road, Building 32E Pontiac, MI 48341	248-456-1991	commongroundhelps.org
DBT Institute of MI 2950 W. Howell Road Mason, MI 48854	517-367-0670	dbtimi.com

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Location	Contact number	Website
Great Lakes Recovery 104 Malton Road Negaunee, MI 49866	906-228-9696	greatlakesrecovery.org
Heartland Center for Autism 1909 Tahoe Circle Okemos, MI 48864	1-877-992-8847	heartlandautism.org
Hope Network - Robert Brown Crisis 160 Manley St. Holland, MI 49424	616-298-8190	hopenetwork.org
Lifeways 1200 N. West Ave. Jackson, MI 49202	1-800-284-8288	lifewaysmi.org
Pasadena Villa Great Lakes 393 E. Roosevelt Ave Battle Creek, MI 49017	1-844-432-9843	pasadenavilla.com/program-locations/great-lakes
Pine Rest 300 68th St. SE, Building E Grand Rapids, MI 49548	616-281-0061	pinerest.org
Rose Hill Center Inc 5130 Rose Hill Blvd. Holly, MI 48442	248-634-5530	rosehillcenter.org
Safehaus Inc. 21056 Dean St. Warren, MI 48091	855-236-4812	safehaus123.com
Sanford West Behavioral Health 15146 16th Ave. Marne, MI 49435	1-844-776-9651	sanfordbehavioralhealth.com
Toledo Center for Eating Disorders 5465 Main St. Sylvania, OH 43560	419-885-8800	toledocenter.com

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