



Blue Cross
Blue Shield
Blue Care Network
of Michigan

Behavioral Health Specialty Services



Updated September 2024

Mobile crisis services

Mobile crisis services provide emergency mobile mental health assessments and interventions for adults and children who are in immediate crisis.

Mobile units consist of a behavioral health clinician and a peer support specialist. They can be deployed to a patient's home, office or emergency department to assess the patient's need, reduce symptoms, begin support and transition the patient to the least-restrictive level of care.

The initial services include a face-to-face intervention and an assessment. An individualized treatment plan is completed within 96 hours of service. Once assessed, patients are connected to the correct level of aftercare treatment.

To inquire about these services, members or providers can contact the provider partners located within their county of residence.

Location	Contact number	Care options
Common Ground Resource and Crisis Center Oakland, Genesee and Wayne counties	1-800-231-1127 248-983-5454	· Mobile team · Virtual option
Community Mental Health Authority of Clinton, Eaton, and Ingham Counties (CEI) Clinton, Eaton and Ingham counties	517-346-8460	Mobile team
Hegira Health C.O.P.E Wayne County	734-721-0200	Mobile team
Hope Network New Passages Crisis Services Genesee County	844-969-0255	Mobile team
Kalamazoo County Community Mental Health - Integrated Services of Kalamazoo (ISK) Kalamazoo County	269-373-6000	Mobile team
Network 180 Kent County	616-333-1000	Mobile team
New Oakland Family Centers All counties in Michigan's Lower Peninsula	1-800-395-3223	· Mobile team · Virtual option
Macomb County Community Mental Health Macomb County	586-307-9100	Mobile team
Northern Lakes Community Mental Health Crawford, Grand Traverse, Leelanau, Missaukee, Roscommon and Wexford counties	1-833-295-0616	Mobile team
Washtenaw County Community Mental health Washtenaw County	734-544-3050	Mobile team

Blue Cross Blue Shield of Michigan and Blue Care Network are nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association.