



Blue Cross
Blue Shield
Blue Care Network
of Michigan

Behavioral Health Crisis Services



The addition of crisis services creates an integrated continuum of care that can coordinate care over time. Crisis services are designed to assess clinical need, reduce symptoms, and initiate treatment. Facilitating systems for varying levels of care allows provider partners to deliver the right care in the right setting and at the right time, with the goals of achieving short- and long-term remission.

- Psychiatric urgent care
- Mobile crisis
- Crisis stabilization
- Crisis residential

Psychiatric urgent care

Emergency and urgent walk-in service to address immediate assessment and treatment needs for patients who can't wait for routine outpatient treatment and care.

Mobile crisis

Emergency mobile mental health assessment and intervention for adults and children in immediate crisis. Mobile unit can be deployed to home, office, school, work, or emergency room.

Crisis stabilization

24/7 recovery-oriented crisis center that offers emergency assessment, intervention, and stabilization for urgent and emergency situations.

Crisis residential

Designed for short-term residential crisis treatment for adults and children ready to actively participate in treatment.

Find crisis care support near you

Michigan-based crisis care: We have in-person options in many locations as well as virtual options throughout the state. Learn more about our [crisis centers](#) or scan the QR code.



If you're interested in providing crisis services to Blue Cross members, please review our [clinical program requirements](#) and reach out to BHCrisisProviderInquiries@bcbsm.com for further instructions.

Blue Cross Behavioral Health Crisis Providers

Updated July 2025

Provider	County served
New Oakland Family Centers https://newoakland.org/services/crisis-care-services/	*All counties in Michigan, virtually (Oakland and Wayne counties, in person)
OnPoint (Allegan Community Mental Health) https://onpointallegan.org/	Allegan
Berrien County Mental Health Authority (Riverwood Center) https://www.riverwoodcenter.org/	Berrien
Community Mental Health Authority of Clinton, Eaton, and Ingham Counties (CEI) http://www.ceicmh.org/	Clinton, Eaton, Ingham
Northern Lakes Community Mental Health https://www.northernlakescmh.org/	Crawford, Grand Traverse, Leelanau, Missaukee, Roscommon, Wexford
Hope Network https://hopenetwork.org/mental-health/crisis-services	Genesee
Gratiot Integrated Health Network https://www.gihn-mi.org/	Gratiot
Lifeways https://www.lifewaysmi.org/	Jackson, Hillsdale
Integrated Services of Kalamazoo https://iskzoo.org/	Kalamazoo
Network 180 https://www.network180.org/	Kent
Pine Rest https://www.pinerest.org/psychiatric-urgent-care/	Kent, Ottawa
Macomb County Community Mental Health https://www.mccmh.net/	Macomb
West Michigan Community Mental Health https://www.wmcmhs.org/	Mason, Lake, Oceana

Provider	County served
HealthWest https://healthwest.net/	Muskegon
Common Ground Resource and Crisis Center https://commongroundhelps.org/get-help/#services	Oakland, Genesee
New Oakland Family Centers https://newoakland.org/services/crisis-care-services/	Oakland, Wayne
St. Clair County Community Mental Health https://scccmh.org/	St. Clair
Washtenaw County Community Mental Health https://www.washtenaw.org/839/Community-Mental-Health	Washtenaw
Team Wellness Center https://teamwellnesscenter.com/about-original/contact-us/	Wayne
Hegira Health, Inc. https://www.hegirahealth.org/need-help-now	Wayne, Oakland, Washtenaw