



Blue Cross
Blue Shield
Blue Care Network
of Michigan

Behavioral Health Specialty Services



Updated September 2024

Adult intensive services and child intensive services

Child and adult intensive services address the needs of at-risk members by:

- Eliminating barriers and gaps in care
- Closely coordinating among treating providers, caregivers and community resources
- Maintaining court orders (if indicated)
- Providing support for caregivers so they continue to be able to address members' needs and maintain housing and activities of daily living services

Services include assessment and treatment planning, case management, peer support, in-home respite and other services. These services are primarily for members with two or more chronic illnesses, such as major depression, bipolar illness or a psychotic disorder that may have continued suicidal ideation without a plan, severe depression symptoms, psychosis or severe childhood issues.

These services are commonly known as wrap-around services or whole-person care and are delivered by community provider partners.

To inquire about these services or schedule an assessment, members or providers can contact the provider partners listed below.

Location	Contact number	Care options
Community Mental Health Authority of Clinton, Eaton, and Ingham Counties (CEI) 812 E. Jolly Road Lansing, Michigan 48910	517-346-8200	· Adult intensive services · Child intensive services
Easterseals/MORC East 2399 E. Walton Blvd. Auburn Hills, MI 48326	1-800-757-3257	· Adult intensive services · Child intensive services
Easterseals/MORC West 4065 East Hills Court SE Grand Rapids, MI	616-942-2081	· Adult intensive services · Child intensive services
Hope Network 3075 Orchard Vista Drive SE Grand Rapids, MI 49546	616-460-1065	· Adult intensive services · Child intensive services
Ingham County Counseling Center (youth) 5303 S. Cedar St. Lansing, MI 48910	517-346-8000	· Adult intensive services · Child intensive services

Location	Contact number	Care options
Kalamazoo County Community Mental Health - Integrated Services of Kalamazoo (ISK) 440 W. Kalamazoo Ave. Kalamazoo, MI 49007	269-373-6000	· Adult intensive services · Child intensive services
Network 180 790 Fuller Ave. NE Grand Rapids, MI 49503	616-333-1000	· Adult intensive services · Child intensive services
Training and Treatment Innovations (TTI) Multiple locations	1-800-741-1682	· Adult intensive services · Child intensive services
Washtenaw County Community Mental Health 2140 E. Ellsworth Road Ann Arbor, MI 48108	734-544-3050	· Adult intensive services · Child intensive services