

Prior Authorization Report for Calendar Year 2025

Beginning January 1, 2026, Blue Cross Healthy Kids Dental must report prior authorization data from the previous calendar year.

Preauthorization: Approval from a plan that is required before the plan pays for certain dental services, appliances or devices.

This is also called prior authorization, prior approval or precertification. Your plan may require preauthorization for certain services before you receive them. This excludes an emergency.

1	All items and services that require prior authorization	D4341 Periodontal scaling and root planing – per quadrant D4342 Periodontal scaling and root planing – one to three teeth per quadrant D9420 Hospital or ambulatory surgical center call
2	Percentage of standard prior authorization requests that were approved	49.53%
3	Percentage of standard prior authorization requests that were denied	50.47%
4	Percentage of standard prior authorization requests approved after appeal	0.33%
5	Percentage of total prior authorization requests approved with extended timeframe	0%
6	Percentage of expedited prior authorization requests that were approved	85.53%
7	Percentage of expedited prior authorization requests that were denied	14.47%
8	Average time to decision for standard prior authorizations	2.9 days
9	Median time to decision on standard prior authorizations	1 day
10	Average time to decision for expedited prior authorizations	7.1 hours
11	Median time to decision for expedited prior authorizations	0 hours