

A stylized graphic of the American flag, featuring a blue field with white stars in the upper left and red and white stripes in the lower right, both curving towards the center.

MAKE THE MOST OF MEDICARE

An easy guide to getting more from your benefits



Blue Cross
Blue Shield
Blue Care Network
of Michigan

Make the Most of Medicare

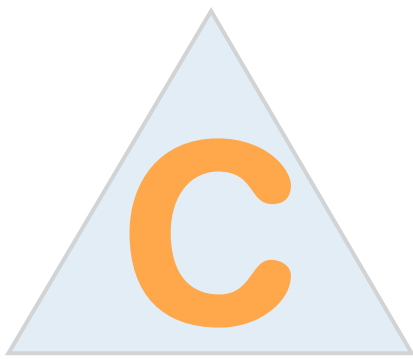
When you become eligible for Medicare, it makes sense to choose a health plan that's a good fit for you, in both coverage and cost. But Medicare can be confusing, which makes it hard to compare options and make a sound decision.

This booklet will help you better understand Medicare, and assess your own health care needs and choose the best Medicare plan for you.

Staying in the same plan year after year might be costing you more than you realize. Because your health needs and budget change over time, it makes sense to revisit your Medicare plan benefits and costs each year.

How Medicare works

Medicare is a federal health insurance program for eligible adults 65 and older and those under 65 with a medical disability who qualify. Medicare has four parts — Part A, Part B, Part D and Part C. There's also Medicare supplement insurance, known as gap insurance or Medigap. It helps cover the gaps in your Medicare coverage as well as your share of the costs for Medicare services.



Each part helps pay for different health care costs. Part C is unique because it combines the coverage of the other parts of Medicare. The icons will help you understand how Medicare works.

There are two ways to receive your Medicare coverage: Original Medicare (Part A and Part B) or a Medicare Advantage plan (Part C).



Original Medicare = Part A and Part B

Original Medicare is coverage managed by the federal government. When you choose Original Medicare, you get the coverage included in Medicare Part A and Part B.

Medicare Part A acts as hospital insurance. Part A helps pay for inpatient care in hospitals, hospice care, home health care and care provided in a skilled nursing facility if you meet certain requirements. If you or your spouse paid Medicare taxes when you were working, the federal government may pay your premium (monthly fee) for Part A coverage. If ineligible, you can still purchase Part A.

Medicare Part B provides medical insurance. Part B helps cover doctor visits, procedures that don't require an overnight hospital stay and some preventive care services, such as flu shots. Most people pay a monthly premium for Part B, which is based on their income. The monthly premium for Part B is typically taken out of your Social Security check.

Original Medicare *doesn't* cover most prescription drugs or custodial care, such as nursing home stays.



Prescription Drug Coverage = Part D

Medicare Part D helps cover your cost for prescription drugs if you have Original Medicare.

Part D plans are managed by private Medicare-approved insurers. You must enroll in a private plan to receive Part D services. Part D covered drugs generally:

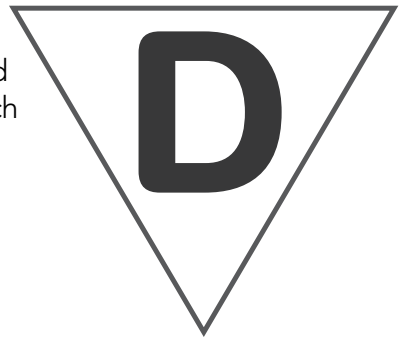
- Vary from plan to plan
- Include commonly used brand-name and generic drugs
- Don't include over-the-counter medicines

A Part D drug plan can be added to your Medicare benefits as a stand-alone plan if you've chosen Original Medicare or are planning to choose it. A cost-effective way to buy Part D drug benefits is getting them through a Medicare Advantage plan with hospital and medical coverage, known as Medicare Part C, described in the next section.

Most Medicare drug plans have a coverage gap. After you and the plan spend a certain amount on prescriptions, coverage stops. At that point, you're responsible for paying a larger share of future prescription costs for the calendar year, until you reach a predetermined amount. If you exceed the coverage gap for your Medicare drug plan, you'll be able to purchase brand-name and generic drugs at a discounted price.

Higher-income Medicare recipients pay a monthly income-related premium for Part D benefits. In addition to the Part D federal government premium cost, you may have a monthly premium charged by the Part D private insurer. Other costs may include an annual deductible and coinsurance or copayments.

If you have limited financial resources, you may qualify for Extra Help to put toward Part D plan costs. Certain organizations, such as the Social Security Administration, offer financial assistance.



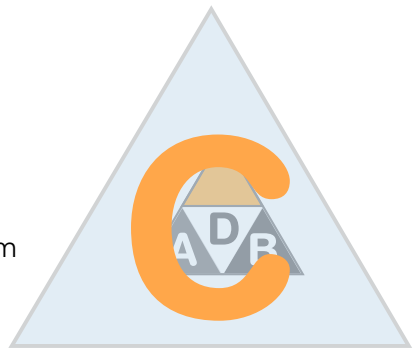
Part C Medicare Advantage = Medicare Parts A, B and often D

Medicare Part C, or Medicare Advantage, integrates Medicare Part A and Part B coverage with additional medical benefits not covered by Original Medicare. Many Medicare Advantage plans include Part D drug benefits. Medicare Advantage plans are available through private health insurers and may include:

- Routine eye and dental care
- Hearing aids and eyewear
- Wellness programs
- Discount programs for services and products, such as acupuncture and vitamins

When you enroll in a Medicare Advantage plan, you still receive all the entitlements and privileges of Original Medicare. You're simply choosing to assign the administration of your Medicare benefits to a private insurer and will receive your benefits through the Medicare Advantage plan you join. The federal Centers for Medicare & Medicaid Services, or CMS, oversees the private health insurers to manage benefits for you if you enroll in a Medicare Advantage plan. When you enroll in Medicare Advantage, CMS applies your Original Medicare benefits to your Medicare Advantage plan. To be eligible for a Medicare Advantage plan, you must:

- Reside in the U.S.
- Live in the plan service area
- Be entitled to Medicare Part A
- Have enrolled in Medicare Part B
- Continue to pay your Part B premium
- Not have end stage renal disease, in most cases



Original Medicare versus Medicare Advantage

Original Medicare only helps pay for certain medical costs, but you may find it doesn't cover all the services you need. If you choose Original Medicare, you can extend your coverage by adding a stand-alone Medicare Part D drug plan. You may also want to get coverage that fills the gaps in Original Medicare coverage. One way to enhance Original Medicare coverage is to add a Medicare Supplement insurance policy from a private insurer.

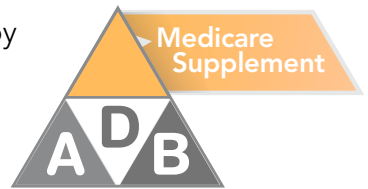
Medicare supplement plans help bridge the gap between what Original Medicare covers and the total cost of medical services. They cover all or a portion of Medicare deductibles and coinsurances, and plans are accepted nationwide. As long as you pay your premium, a Medicare supplement policy is guaranteed renewable. It only covers one person. If you and your spouse both want Medicare supplement coverage, each of you will need to buy separate policies.

Monthly premiums are generally impacted by such variables as where you live, if you use tobacco and your age, height, weight and gender. Since costs vary, it's important to compare Medicare supplement policies.

Under certain circumstances, you're guaranteed the right to buy a Medicare supplement policy. In these situations, insurance companies can't place conditions on a Medicare supplement policy, such as exclusions for pre-existing conditions, or charge more because of past or present health problems.

There are additional costs beyond any required Medicare Part A and Part B premiums you may have with Original Medicare:

- A deductible, which is a set amount you pay every year before Medicare coverage begins
- The entire cost of services not covered by Medicare
- Coinsurance, which is a portion of the cost of Medicare-approved services (usually 20 percent)
- Part D drug plan premium, if you choose to add drug benefits
- Medicare supplement plan premium, if you elect to buy supplement insurance



Medicare Advantage includes Medicare Parts A and B and additional benefits, plus Medicare Part D in many cases. Medicare Advantage plans foster good health by including:

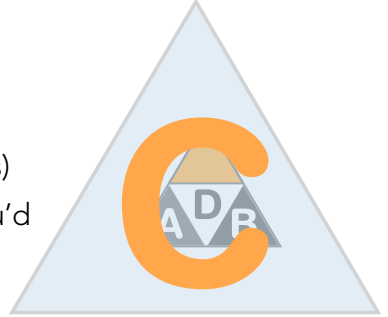
- Health assessments
- Care management resources for managing chronic conditions
- Preventive services and annual wellness exams at no additional cost
- More covered services, which could include dental, vision, hearing and fitness

Choose a Medicare plan that fits your needs

You can choose a Medicare Advantage plan (Part C) that bundles coverage of the different parts together in a single plan.

A Medicare Advantage plan includes:

- Part A – Hospital
- Part B – Medical
- Part D – Prescription drugs (most plans)
- Some coverage that's similar to what you'd get in a Medicare supplement plan
- Often includes additional benefits, such as dental, vision, hearing and fitness



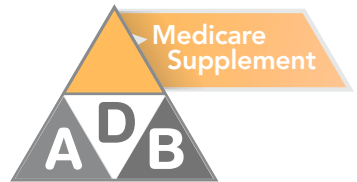
Or you can pair a supplement plan and a PDP plan with Original Medicare.

Part A – Hospital

Part B – Medical

Part D – Prescription Drugs

Medicare Supplement



Types of Medicare Advantage plans*

Health Maintenance Organization or HMO – An HMO requires you to choose a primary care physician, or PCP, to manage your medical needs. When you need a specialist or other provider, your PCP coordinates care with other specialists, providing referrals as appropriate. Care provided, arranged or authorized by the HMO and your PCP within the HMO network is covered.

Point of Service or POS – A POS is an HMO that lets you get some out-of-network services at in-network costs.

Preferred Provider Organization or PPO – A PPO allows you to visit any health provider you'd like. You often pay more to see doctors outside the preferred provider network. Referrals aren't usually necessary to see specialists.

Special Needs Plan or SNP – SNPs are for people with a chronic illness, older adults with limited income and seniors living in a nursing home. You must meet certain qualifications to be eligible.

* Plan availability varies by location.

Medicare coverage explained: Q & A

As you prepare to enroll in a Medicare Advantage plan, it's important to understand how it works. Here are answers to some frequently asked questions:

Q. When can I enroll in a Medicare Advantage (or MA) plan?

A. Anyone who is eligible for Medicare can enroll in an MA plan. You can join during the Annual Election Period (October 15 through December 7) or starting three months before you turn 65 during the Initial Enrollment Period.

Q. Can I change MA plans if my current plan isn't meeting my needs?

A. Yes, you can switch once a year during the Annual Election Period.

Q. What if I need enhanced dental, vision or hearing benefits?

A. Look for a plan that offers those benefits through optional supplemental plans.



Q. Do MA plans offer coverage when I travel?

A. All MA plans offer emergency and urgent care coverage worldwide. You may end up paying higher deductibles, copays and out-of-pocket maximums if services are out of network. To save money, choose a plan with a large national network of doctors and hospitals that accept Medicare and your plan.

Q. Do Medicare Advantage plans offer fitness programs?

A. Some MA plans do, but may limit those benefits. Choose one that allows you the flexibility to take a class or visit a gym anywhere you travel, rather than requiring you to join one location where you live.

Q. What about Medicare Part B? Do I need to continue paying the monthly premium to enroll in an MA plan?

A. Yes. In most cases, if you enroll in an MA plan, you must continue to pay your Part B premium.

Q. What if I need to join or change Medicare Advantage plans outside the designated times?

A. You can only do so in special circumstances. These include:

- Moving out of your existing plan's service area
- Living in a facility, such as a nursing home
- Qualifying for Extra Help, such as if you receive both Medicare and Medicaid, get Supplemental Security Income, or apply for and receive financial assistance

Q. Can I enroll in both a Medicare Advantage plan and a stand-alone prescription drug plan for drug coverage?

A. No. If your MA plan offers drug coverage, you'll have to use that plan's coverage. If your plan offers drug coverage and you enroll in a stand-alone PDP, you'll be automatically disenrolled from the MA plan and returned to Original Medicare.



Dates to remember

Time frame	Event
October 15 through December 7	Annual Election Period During this time, you can: <ul style="list-style-type: none">• Join a Medicare Advantage medical plan or Part D prescription drug plan• Switch a Medicare Advantage medical plan or Part D prescription drug plan• Change from a plan that includes Medicare Part D prescription drug coverage to one that doesn't• Disenroll from a Medicare Advantage plan
January 1	If you joined a new plan, new coverage begins.
January 1 through March 31	Open Enrollment Period During this time, beneficiaries can make a one-time election to switch MA plans or to disenroll from an MA plan and move to Original Medicare. Newly MA-eligible individuals who enroll in an MA plan can make a one-time election to change MA plans or drop MA coverage. They can also obtain Original Medicare during the period that begins the month the individual is entitled to both Part A and Part B and ends on the last day of the third month of entitlement.



Get the most from your Medicare benefits

- **Stay in network for services if you have a Medicare Advantage HMO or PPO plan.** These plans negotiate lower rates with providers in their networks.
- **Get covered immunizations and preventive health screenings.** Get flu shots, mammograms or prostate cancer tests and other covered screenings to find problems early, when they're most treatable.
- **Find out if your plan offers a fitness program.** Some MA plans include fitness programs at no additional cost.
- **Choose a plan that offers online visits.** If you're traveling, online visits offer you access to a doctor or mental health provider 24/7.

Get the most from your drug coverage

- **Pay less by choosing a preferred vs. standard pharmacy.** A preferred pharmacy offers a lower copay for covered drugs than a standard pharmacy.
- **Substitute preferred for nonpreferred brands.** Sometimes a generic isn't available. Your doctor may prescribe a drug that's on your plan's nonpreferred brand list. If that happens, ask your doctor if there's a less-expensive option from the preferred list that works just as well.
- **Check pharmaceutical assistance programs.** Some major drug manufacturers offer assistance programs. Visit Medicare's Pharmaceutical Assistance Program website at www.medicare.gov/pap/index.asp to determine if programs are offered for the drugs you take.
- **Shop around. Prices vary by pharmacy.** Explore mail-order pharmacies; some may offer lower pricing. Plus, your plan may offer a lower copayment for a three-month mail-order supply of medications.



Make the most of Medicare

Medicare Advantage enrollment is at its highest. According to the Centers for Medicare & Medicaid Services or CMS, Medicare Advantage enrollment is projected to increase to 20.4 million in 2018, a 9-percent increase compared to 2017.

- Enroll in Medicare when you're first eligible. Even if you have other health coverage, you should sign up for Medicare when you're first eligible to avoid penalties and coverage gaps.
- Original Medicare doesn't cover everything. You'll have gaps in care with Original Medicare, which doesn't cover most prescription drugs or custodial care, such as nursing home stays.
- Take a look at Medicare Advantage plan quality ratings.* CMS rates each Medicare Advantage plan with one to five stars. One star is poor; five stars is excellent. The more stars, the better the plan works for its members.
- To learn more, call 1-800-MEDICARE (1-800-633-4227), 24 hours a day/7 days a week.

*Medicare evaluates plans based on a five-star rating system. Star ratings are calculated each year and may change from one year to the next.

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Medicare Plus BlueSM, BCN AdvantageSM and Prescription BlueSM are
PPO, HMO-POS, HMO and PDP plans with Medicare contracts.
Enrollment in Medicare Plus Blue, BCN Advantage and
Prescription Blue depends on contract renewal.

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