



Enrolling with a Michigan address?

When you enroll in a point of service plan with a Michigan address, you're required to **select a BCN primary care provider located in Michigan. If you don't, one will be selected for you.** Once you select a primary care provider, you can still get care from other in- or out-of-network physicians and specialists without a referral.

If you live outside Michigan, you don't need an assigned primary care provider. To receive your lower-cost, in-network benefits, you'll need to see a BlueCard[®] Traditional participating provider who's based outside Michigan.

You'll be responsible for checking that the provider you see is participating in your plan's network. Call your provider's office to confirm they're in network before receiving care.

Keep in mind: Certain services may need prior authorization.

While Blue Elect Plus point of service plans don't require referrals, certain services require prior authorization for us to pay our share. A prior authorization is approval from us for certain services, such as hospitalization, certain radiology services and outpatient therapy. If a doctor is in your plan's network, check with them to see if prior authorization is required for a health care service. They'll coordinate the authorization process.

When you go to a doctor who's not in network, you're responsible for having the out-of-network provider call the number on the back of your member ID card to request prior authorization.

Not yet a Blue Elect Plus member?

You can still look up a primary care provider in your plan's network:

1. Go to bcbsm.com/find-a-doctor.
2. Click *Search without logging in*.
3. Click *Choose a location*.
4. Enter an address, city or ZIP code, or select *Use my current location*.
5. Next to *Plan*, click *I don't know my network*.
6. Select *Find a different plan* from the menu.
7. Scroll down and click *Blue Care Network (HMO and POS plans)*.
8. Search doctors by name, specialty or medical care group.

If you live in Michigan, the primary care provider you select must be located in Michigan.

Call the Web Support Help Line at **1-888-417-347**, if you need help with your search.

After you enroll, register your online member account at bcbsm.com/register.

Your account will make it easy to:

- Search for a primary care provider
- Track prior authorizations