



Enrolling with a Michigan address?

When you enroll in a point of service plan with a Michigan address, you're required to **select a BCN primary care provider. If you don't, one will be selected for you.**

Once you select a primary care provider, you can still get care from other physicians and specialists without a referral, whether they're in your plan's network or not. **If you live outside Michigan, you don't need an assigned primary care provider.**

Keep in mind: Prior authorizations may be needed for certain services.

While Blue Elect Plus point of service plans don't require referrals, certain services require prior authorization by BCN for BCN to pay their share — whether or not the health care provider you see is in network or not. Examples include hospitalization, certain radiology services and outpatient therapy. If the doctor you see is in your plan's network, they'll coordinate the process for these and other specified services.

When you go to a doctor who's not in network, you're responsible for having the out-of-network provider call the number on the back of your BCN member ID card to request authorization.

Not yet a Blue Elect Plus member?

You can still look up a primary care provider in your plan's network, even if you're not yet a Blue Elect Plus member.

1. Go to bcbsm.com/find-a-doctor.
2. Click [Search without logging in](#).
3. Click [Choose a location](#).
4. Enter an address, city or ZIP code, or select [Use my current location](#).
5. Next to [Plan](#), click [All Plans](#).
6. Then click [Find a different plan](#) from the menu.
7. Scroll down and click [Blue Care Network \(HMO and POS plans\)](#).
8. You may select a category for your search.

If you live in Michigan, the primary care provider you select must be located in Michigan.

If this is a new doctor for you, see if they're accepting new patients and participate in your point of service plan's network.

Primary care provider searches and tracking prior authorizations are easy

Remember, once you enroll, activate your online member account at bcbsm.com/register.