

## Cancer care you can count on.

## Better care starts here.

"Cancer" is a scary word. When you or a family member has it, you want to find the best care possible.

To help members do that, Blue Cross Blue Shield of Michigan and Blue Care Network join Blue plans across the country in designating Blue Distinction Centers for Cancer Care.

Hospitals, physician groups and doctors who earn this designation better coordinate cancer care and improve safety and quality of care. To earn designation, hospitals, physician groups and doctors are evaluated for meeting the following criteria:

- Follow standard practices for administering and monitoring cancer care
- Use measurement and results to continuously improve care
- Include patients and their families in goal setting and care planning
- Focus on patient experience and decision-making with realistic information about treatment options and their impacts
- Provide expanded access to care for urgent needs outside of the emergency room
- Coordinate multidisciplinary care, from surgery and radiation oncology to palliative care and access to clinical trials when appropriate
- Efficiently share patient care information with all health care providers and patients through tools like electronic medical records and online patient accounts
- Use patient satisfaction surveys to improve care

The national Blue Distinction Specialty Care program helps you find health care facilities that provide highquality care in certain specialties. These hospitals and other health care providers have a proven history of delivering care in this specialty with better results than other facilities.

The Blue Distinction Specialty Care program has helped patients face their specialty care procedures with confidence since 2006.



Welcome to Blue Distinction<sup>®</sup> Specialty Care.



## Find a Blue Distinction Center near you

You'll find Blue Distinction Centers and Blue Distinction Centers+ in 48 states and the District of Columbia.

- Go to **bcbsm.com** and log in to your member account, if you have one. If you don't, click on *Register now*.
- After logging in, click on *Find a doctor* under the *Doctors and Hospitals* tab.
- Scroll down, and click on the Find care link.
- Type "hospital" in the search field, and press Enter.
- Select a procedure type from the Blue Distinction list on the left side of the screen.
- Choose the hospital or facility that's right for you.



Blue Cross Blue Shield of Michigan is a nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association.