

Your BCN member ID card has valuable information



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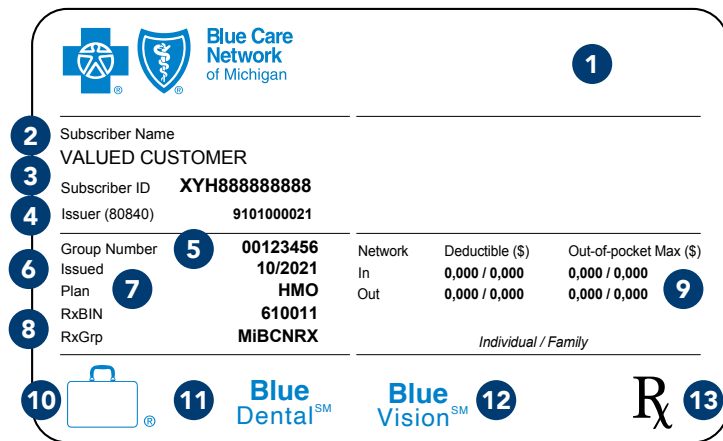
Your BCN member ID card contains important information about your plan. It's how doctors and other providers identify the Blue Care Network coverage you have.






ID cards are issued only in the subscriber's name and are generally sent out before your coverage begins. If you have a spouse or dependent on your plan, you'll get two cards.

Because you'll probably need to show the card when you receive health care services, we recommend that you carry it with you at all times.

Sample card — front

All BCN member ID cards have the same basic layout, but the information on each may vary depending on your benefit plan. Here's a brief summary of what you may see on the front of your card.

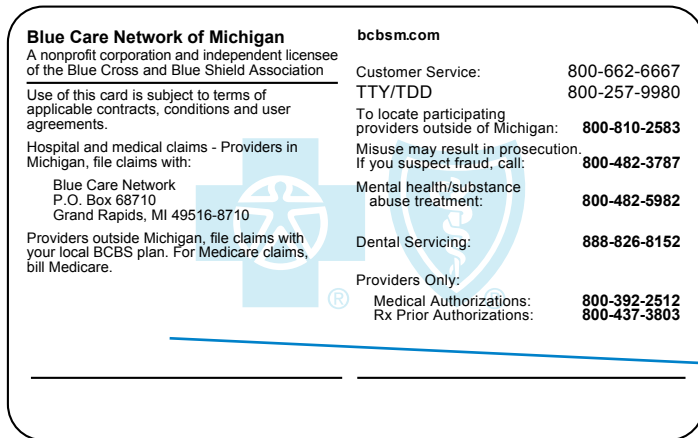


 1	
2	Subscriber Name VALUED CUSTOMER
3	Subscriber ID XYH888888888
4	Issuer (80840) 9101000021
5	Group Number 00123456
6	Issued 10/2021
7	Plan HMO
8	RxBIN 610011
8	RxGrp MIBCNRX
<i>Individual / Family</i>	
10	
11	
12	
13	

1. This space is generally left blank, unless there's a unique plan name or logo (for example, Blue Elect PlusSM POS).
2. **Subscriber Name:** This is the person who has the coverage — it may be you, your spouse or your parent.
3. **Subscriber ID:** This is the number Blue Care Network assigns to you. Health care providers use it to identify you and your benefits.
4. **Issuer:** This number further identifies your plan for health care providers.
5. **Group Number:** This number identifies whether you have coverage through your employer or if you purchased your own plan.
6. **Issued:** The month the ID card was issued, which may not be the same as the effective date of coverage.
7. **Plan:** The name of your plan further identifies your coverage. This could be HMO, HMO HRA (a plan with a health reimbursement arrangement) or POS (a Blue Elect Plus point-of-service plan that allows members to self-refer).
8. **Rx Bin & Rx GRP:** Pharmacies use these numbers to process prescription claims.
9. **Out-of-pocket costs:** If applicable, the amounts of your deductible and your out-of-pocket maximum, both in and out of network.
10. **Suitcase:** If this symbol appears on your card, it means you have the BlueCard[®] program, which gives you access to Blue Cross doctors and hospitals across the U.S. when you're away from home. If this image doesn't appear on the card, care outside the state of Michigan isn't covered, except for eligible urgent, emergency or accidental injury services.
11. **Blue DentalSM:** This icon appears if you have Blue Cross dental coverage.
12. **Blue VisionSM:** This icon appears if you have Blue Cross vision coverage.
13. **Rx or Rx Limited:** The Rx symbol indicates you have prescription drug coverage. Rx Limited indicates limited prescription coverage available under the Affordable Care Act when your plan doesn't include a pharmacy benefit.

Sample card — back

The back of the card has contact and claims information specific to your health plan that you and your providers can reference. Look here first when you have questions about your coverage or want help with a mental health or substance use disorder issue.



The card for Blue Elect Plus POS and Blue Elect Plus HSASM POS has the following information here:
Blue Elect Plus POS does not require a referral in or out of network.

More about your ID card

If you lose your card, call Customer Service for a replacement.

We also offer a virtual member ID card that you can access from our mobile app. See below for how to get the card. Keep in mind that the virtual member ID card isn't a replacement for the physical card.

Questions?

If you have questions about your member ID card or your coverage, call the Customer Service number on the back of your card.

TO GET YOUR VIRTUAL MEMBER ID CARD

Search "BCBSM" on the App Store[®] or
Google Play[™] to get our app.



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