

2026 Small Business Renewal Playbook:

Helping you navigate cost pressures







Our mission:

To provide affordable, high-quality health care to our members.

We've created this guide to help you understand your health care costs and what products may be a good fit in the future.

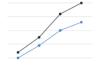


What are the key drivers of rates?

Health insurance costs are driven by several factors, including the health of members, outpatient care, inpatient care at hospitals, drug prices and administrative costs. Your premiums are at the end of the cost equation, a result of an increasingly expensive health care system and increasing care utilization.

At the beginning of the equation is the cost of the system itself — prices charged by hospitals, doctors, drug companies and the technology and administration costs to deliver excellent care.

Surging medical costs



From 2000 to 2024, prices for medical care have increased 40% faster than everyday prices, like groceries and gas.

Skyrocketing drug prices



In 2023, pharmaceutical companies priced new U.S. drugs 35% higher than 2022.

Paying for care



Blue Cross Blue Shield of Michigan paid an average of \$100 million per day for the care and benefits of members in 2024. That is \$12 million more per day than 2023.

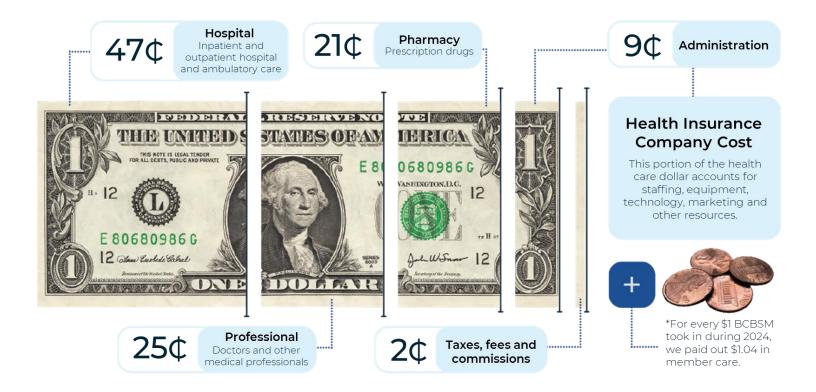
Premium pressures



In 2024, for
every \$1
Blue Cross
Blue Shield
of Michigan
collected in
premiums,
we paid \$1.04
for our
members' care.



Where does your health insurance premium go?



At Blue Cross, 91% of employer premiums go directly toward health care services, while 9% supports administrative costs, including staffing, technology and operations. As a dedicated administrator, we continually strive to maximize the value of employer premiums. In response to current cost trends, we're collaborating with health care providers, employers and government leaders to drive systemwide efficiencies, leverage technology and reduce expenses, ultimately enhancing the overall quality and affordability of care.



Navigating Blue Cross product options

We understand that a "one-size-fits-all" approach won't meet your needs
— that's why we offer a range of products that span the spectrum from
lower premium + narrower network to higher premium + broader
network. It's important that you understand the trade-offs when
weighing your options.



For 2026, we've made various enhancements to our plans, including:

- Six new plans to align options across the portfolios, including HSA,
 HRA and Classic plan types for both PPO and HMO
- Seven new "non-HSA" high-deductible, no-coinsurance plan designs
- New HSA plan deductibles are \$1,700/\$3,400 for aggregate plans, and \$3,400/\$6,800 for embedded plans.
- PCP Focus HMO network expansion into 11 new counties



While options are plentiful, given current cost pressures and market dynamics, these trending Blue Cross options may be worth another look:

Simply Blue PPO

Simply Blue PPO is one of our most popular PPO plans because it offers broad access of a PPO with options to lower premium costs. Members like this plan because it's simple and easy to use.

Blue Elect Plus[™] POS

POS plans are our fastest growing product because they offer the flexibility of a PPO with the affordability of an HMO — over the last three years, we've seen an increase of over 120% in adoption of these plans. We have several plan options with similar plan designs of corresponding PPO plans, including HSA and HRA options.

Healthy Blue Living[™] HMO

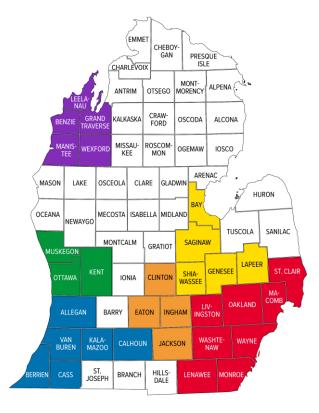
A low-premium, well-being focused HMO plan. Now offering a modernized Blue Cross Well-Being[™] experience through Personify Health.

PCP Focus HMO

An HMO network with a curated set of high-performing primary care physicians that can be paired with most HMO benefit designs — delivering higher quality care at a lower cost. PCP Focus is available in 31 counties, with 27 new small group menu plans. We encourage you to offer multiple PCP Focus plans.

Expansion counties include:

- New! Traverse region: Grand Traverse, Leelanau, Benzie, Manistee, Wexford
- Kalamazoo region: Allegan, Berrien, Cass
- Southeast region: Lenawee
- East region: Lapeer
- Mid region: Jackson





Sample premium-lowering network and benefit design shifts

Current product (network)	Community Blue PPO (PPO)	Any PPO plan (PPO)	Any HMO or POS plan (HMO)	Any HMO plan (HMO)
Potential future product (network)	Simply Blue PPO (PPO)	Blue Elect Plus POS (HMO)	Healthy <i>Blue</i> Living HMO (HMO)	Any HMO plan (PCP Focus HMO)
Best fit for	PPO members	Michigan-based businesses with some out-of-state employees	Michigan-based businesses	Businesses who have <300 employees within a PCP Focus service area
Advantages	Up to 13% savings over similar PPO plans Access to broad PPO network Lowest out-of- pocket services for in-network providers Packaged with prescription drug coverage for small businesses	Average 12% premium savings over similar PPO plans Access to broad HMO network No PCP referrals Choice of providers in or out of network	Average 20% savings over similar PPO plans Up to 10% savings over similar broad HMO plans • Access to broad HMO network • Employees can earn lower out-of-pocket costs • Can pair with PCP Focus	Average 25% premium savings over similar PPO plans Up to 10% savings over similar broad HMO plans • Access to broad HMO network specialists and hospitals • Performance-based PCP options
	Can pair with HRA or HSAAvailable in all 83 counties			HRA and HSA options available
Tradeoffs	 Out-of-network services have out-of- network cost sharing regardless of referral Deductible cannot be waived for behavioral health services 	 Access to 92% of PPO network in Michigan PCP selection required More medical management Access to care outside of Michigan, but fewer out-of- state options Can't pair with PCP Focus 	PCP selection required Referrals required in East and Southeast Michigan More medical management	 PCP selection required Referrals required in East and Southeast Michigan More medical management



How can you best navigate your options?

81% of small businesses are in Platinum and Gold plans, which offer robust benefits but come with higher premiums. You have options when finding health plans to match your employee's benefit priorities.

There are three general premium reduction levers:

- 1. **Network:** Choose from one of our alternative PPO, POS or HMO plans, potentially with less flexibility
- 2. Plan design: Select a plan with higher out-of-pocket costs
- **3. HRA or HSA:** Choose a plan with an HRA or HSA for lower premiums and pretax savings

How and where you use these levers, though, is based on business-specific considerations:

- 1. Industry: Each industry approaches benefits differently, for example some focus more on benefit richness while others care more about affordability.
- 2. Business location: Some plans are only available in certain areas, while other options have limited networks depending on the region. For example, our PCP Focus network is currently only available in select counties



The Value of Blue

Three times in the last four years, Blue Cross Blue Shield of Michigan and Blue Care Network received the J.D. Power Award for ranking first overall in member satisfaction among commercial health care plans in Michigan. That's because we offer robust programs, strategies and solutions that have delivered total cost of care savings of 7.1% over competitive national plans.

Efficient network management — With a 20-year history and \$6.3 billion in savings achieved, we're leading the shift to value-based care. Our network offers a range of options and partnerships with providers who are preventive carefocused and accountable for members' health. We've laid the foundation for:

- More cost-efficient, coordinated health care
- Meaningful and substantiated improvements in patient outcomes
- A health care system that continues to work better

Pharmacy solutions — Our integrated pharmacy and medical benefits offer advantages such as:

- One vendor contract and point of contact
- No additional administrative fees
- Discount optimization programs
- Aligned medical and pharmacy policies
- Comprehensive annual reporting for streamlined look at utilization

Supplemental benefits — At no additional benefit cost, our medical plans include solutions designed to address the total cost of care while focusing on the whole health of our members. Our <u>Included Solutions placemat</u> highlights solutions we've added such as virtual care options, condition management, behavioral health care services and more.



What resources are available to help?

We provide various tools to make it as easy for you to find the information and resources you need.

Our **Employer Insights** page provides access to educational material such as:

- Videos and webinars
- Downloadable resources like our Employee Toolkits
- Blog posts

Blue Cross Master Class webinars are designed to help you stay up to date on current health care trends and topics. Check out our on-demand HMO vs. PPO webinar to help you determine which is best for your business and employees.

We've started a public conversation about health care affordability through our **affordability hub**. We continue to update the hub to provide a better understanding of the key drivers of health care costs and encourage change to improve the system for everyone.





