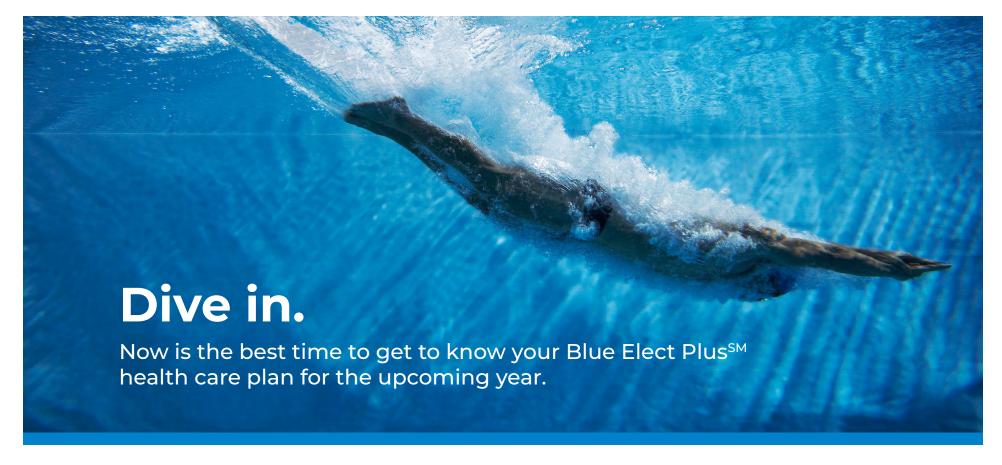
Welcome.

Your new Blue Care Network health plan benefits are active.







Access your bcbsm.com member account or BCBSM app.

First-timers need to register. Go to **bcbsm.com/register**. Or text **REGISTER** to **222764*** or scan the QR code \rightarrow





Then, explore your online BCN Member Handbook.

It'll help prepare you for using your benefits when you need them.

Your member account empowers you to:

- See your available choices for care.
- Choose or change your primary care provider.
- Share your virtual member ID card with health care providers or order a plastic card.
- Monitor your claims and any deductible, copayments or coinsurance your plan requires.
- Search for BCN-participating doctors and specialists.
- Check your prior authorizations.
- Explore your medication drug coverage and order prescriptions.
- Manage your health savings account (if one is part of your plan).
- Do more log in to see what's available.



Your benefits include:

- Preventive services that can keep minor problems from turning serious
- Special programs to help you reach your health and wellness goals
- Care for when you're sick or injured — from office visits and lab tests to hospitalization

Be happy.

At no extra cost to you or your employer, these resources can help you live a healthier, happier life:

Blue Cross Coordinated Care SM	24-Hour Nurse Line	AHealthierMichigan.org
Blue Cross Well-Being SM	Blue Cross Virtual Well-Being SM	MiBlueDaily.com
Crisis care	Drug discount programs	

Your plan may include additional resources or programs. Get full details in your member account.

Visit bcbsm.com/importantinfo when you need details about:

- Services that need prior authorization
- Your rights and responsibilities
- How to appeal decisions that affect your coverage or benefits
- How we evaluate new medical technology
- Our privacy practices
- How to submit a claim for reimbursement of health care services

Have more questions?

Visit **bcbsm.com/bcn-pos-plan** or call the Customer Service number on the back of your BCN member ID card.





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