

# Welcome.

Your new Blue Care Network health plan benefits are active.





# Dive in.

Now is the best time to get to know your health care plan for the upcoming year.

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**Access your [bcbsm.com](https://bcbsm.com) member account or BCBSM app.**

First-timers need to register. Go to [bcbsm.com/register](https://bcbsm.com/register).  
Or text **REGISTER** to **222764\*** or scan the QR code →



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**Then, explore your online *BCN Member Handbook*.**

It'll help prepare you for using your benefits when you need them.

\*Message and data rates may apply. Visit [bcbsm.com/importantinfo](https://bcbsm.com/importantinfo) for our *Terms and Conditions of Use* and *Privacy Practices*.

## Your member account empowers you to:

- See your available choices for care.
- Choose or change your primary care provider.
- Share your virtual member ID card with health care providers or order a plastic card.
- Monitor your claims and any deductible, copayments or coinsurance your plan requires.
- Search for BCN-participating doctors and specialists.
- Check your referrals and prior authorizations.
- Explore your medication drug coverage and order prescriptions.
- Manage your health savings account (if one is part of your plan).
- Do more — **log in** to see what's available.



**Be healthy.**

## Your benefits include:

- Preventive services that can keep minor problems from turning serious
- Special programs to help you reach your health and wellness goals
- Care for when you're sick or injured — from office visits and lab tests to hospitalization



# Be happy.

At no extra cost to you or your employer, these resources can help you live a healthier, happier life:

Blue Cross Coordinated Care <sup>SM</sup>	24-Hour Nurse Line	AHealthierMichigan.org
Blue Cross Well-Being <sup>SM</sup>	Blue Cross Virtual Well-Being <sup>SM</sup>	MiBlueDaily.com
Crisis care	Drug discount programs	

*Your plan may include additional resources or programs. Get full details in your member account.*

## Visit [bcbsm.com/importantinfo](https://bcbsm.com/importantinfo) when you need details about:

- Services that need prior authorization
- Your rights and responsibilities
- How to appeal decisions that affect your coverage or benefits
- How we evaluate new medical technology
- Our privacy practices
- How to submit a claim for reimbursement of health care services

## Have more questions?

Visit [bcbsm.com/bcn-hmo-plan](https://bcbsm.com/bcn-hmo-plan) or call the Customer Service number on the back of your BCN member ID card.



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