



Blue Care
Network
of Michigan

Blue Elect PlusSM POS

University of Michigan Domestic Student Health Plan Provider Reference Sheet

U-M Domestic Student Health Plan (Group Number 000287637) is a Blue Care Network point of service health care plan. Referrals aren't required for services on this plan.

Coverage with this plan includes BlueCard, a program of the Blue Cross and Blue Shield Association. It provides nationwide access to Blue plan physicians and hospitals. Contact BlueCard at **1-800-810-BLUE (2583)** for more information.

In Michigan, in-network providers are BCN HMO contracted providers. Outside Michigan, but within the United States, in-network providers are BlueCard[®] Traditional participating providers.

To check eligibility and authorization:

BCN contracted providers:

- **Provider portal:** For benefits, select *Patient Registration, Eligibility and Benefits Inquiry*
- **ereferrals.bcbsm.com:** For referral and authorization requirements, select *BCN* and then *Blue Elect Plus POS*
- **By phone,** call Provider Inquiry (see below)
- **To send BCN electronic claims,** call 1-800-542-0945
- **To send paper claims,** mail to BCN Claims, P.O. Box 68710, Grand Rapids, MI 49516-8710

Blue providers outside Michigan:

Call Provider Inquiry for eligibility, authorization and to file claims

Out-of-network providers:

- **Eligibility,** call Provider Inquiry
- **Physicians/professionals:** 1-800-344-8525
- **Hospitals/facilities:** 1-800-249-5103
- **Medical authorization:** 1-800-392-2512
- **Pharmacy prior authorization:** 1-800-437-3803
- **Process claims** through your local Blue Cross Blue Shield plan

For Provider Inquiry, call:

Physicians/professionals: 1-800-344-8525

Hospitals/facilities: 1-800-249-5103

For Dental Customer Service, call 1-888-826-8152