600 E. Lafayette Blvd.
Detroit, MI 48226-2998
bcbsm.com/umichmaplans

Blue Cross Blue Shield Blue Care Network of Michigan

Please share this information with your billing provider.

Dear University of Michigan Member,

If you have Medicare Advantage, you have coverage. With your Medicare Plus Blue℠ Group PPO plan, you can go to any health care provider in the United States that accepts Original Medicare. To make it easy for you to use your plan, we're providing this letter in case your provider has questions about billing us. Keep this letter with your Blue Cross Blue Shield of Michigan member ID card and present it whenever you visit a provider.

For more information about your plan

For Medicare Plus Blue Group PPO general inquiries and to find participating providers:
Call **1-855-669-8040** and press 2 (TTY: 711) from 8 a.m. to 5:30 p.m. Eastern time, Monday through Friday, April 1 through September 30; and 8 a.m. to 8 p.m. Eastern time, seven days a week from October 1 through March 31, or visit **bcbsm.com/umichmaplans**.

Important information for health care providers

This University of Michigan member is enrolled in an employer group Medicare Advantage plan with the University of Michigan. The plan allows members to access care from any provider in the U.S. who accepts Original Medicare, regardless of their provider's contract or affiliation with their local Blue Cross Blue Shield plan (e.g., Florida Blue, BCBS of Arizona, Blue Cross of California). If you don't participate with Original Medicare, you have the right to refuse nonemergency services.

If you accept Original Medicare but are not part of a Blue Cross Medicare Advantage PPO network, you can provide covered medical services and submit claims to your local Blue Plan. **The local Blue Plan will reimburse you up to the Original Medicare allowed amount minus any CMS fees and member cost share. The Medicare allowed amount is based on the provider's geographic region**.

Member benefits and applicable out-of-pocket costs are the same whether you're an in-network or out-of-network Medicare Advantage PPO provider.

Where to bill for services and how to find benefit information:

Please submit claims to your local Blue Plan. Don't bill Medicare directly. Claims must be routed through your local Blue Plan in order to be paid by Blue Cross Blue Shield of Michigan. For example, if you're a provider in the state of Florida and treat a patient who is a Blue Cross Blue Shield of Michigan member, you would bill the Florida Blue Cross plan.

For detailed benefit information call the Medicare Plus Blue Group PPO general inquiries number, **1-855-669-8040** and press 2. Follow the prompts to confirm you're a provider. You may also submit electronic eligibility requests.

Blue Cross Blue Shield of Michigan and Blue Care Network are nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association.

Claims for durable medical equipment: prosthetics, orthotics and medical supplies
To verify supplier eligibility and member benefits, call the Blue Cross general inquiries number above.

- **Independent labs:** File claims with the Blue Cross plan in the state where the ordering physician is located.
- **DME suppliers:** File claims with the Blue Cross plan in the state where equipment or supplies were shipped (including mail order supplies) or where supplies were purchased (if purchased at a retail store).

Billing tips

- Use your National Provider Identifier number or Medicare PIN when submitting claims.
- Include the alpha-numeric prefix from the member's ID card.
- Follow all Original Medicare deadlines.

Thank you for providing services to our members.

Sincerely,

Your Blue Cross Blue Shield of Michigan Medicare Advantage team

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