Get your health plan materials online

To see your documents, go to **bcbsm.com/umichmaplans.**

To request printed copies of your documents, call **1-800-658-8878,** TTY users, call **711**.

October 1 – March 31

- Call us from 8 a.m. to 8 p.m. Eastern time, seven days a week.

April 1 – September 30

- We are available from 8 a.m. to 5:30 p.m. Eastern time, Monday through Friday.

Need help finding a doctor?

- You can go to **bcbsm.com/hmofindprovider** to find health care providers who accept your health care coverage.
- You can call a doctor to see if they're in our network.
- You can also call Customer Service using the number on the back of your member ID card.

Your 2027 online resources include:

- *Evidence of Coverage* (available by 11/7/2026)
- *Provider Directory*
- *Benefits-at-a-Glance*
- *Resource Guide*

Find the resources at:

bcbsm.com/umichmaplans

BCN Advantage℠ HMO-POS
University of Michigan

READY TO HELP

Blue Cross Blue Shield of Michigan and Blue Care Network are nonprofit corporations and independent licensees of the Blue Cross Blue Shield Association.

If you have questions about your coverage or about going paperless, call **1-800-658-8878** 8 a.m. to 5:30 p.m. Eastern time, Monday through Friday. TTY users should call **711**.

You can also visit our website at **bcbsm.com/medicare** and your group page at **bcbsm.com/umichmaplans**.

You can opt out of receiving sales phone calls that may affect which choices you make about your Medicare Advantage plan for 2027. You may still receive calls from us about important plan services including health and wellness, care management and prevention programs.

To opt out of the sales calls, please call Customer Service at the number listed on the back of your Blue Cross or Blue Care Network member ID card. You may opt back in by contacting Customer Service.

Opting out of sales calls does not impact calls you may receive about important plan services including health and wellness, care management and prevention programs.