



600 E. Lafayette Blvd.
Detroit, MI
48226-2998
bcbsm.com/UAWTrust

Frequently Asked Questions: Pharmacy Transition

General

What does the transition to *Optum Rx*® mean for Express Scripts?

The UAW Retiree Medical Benefits Trust (“the Trust”) has contracted with Blue Cross Blue Shield of Michigan to expand the Medicare Advantage PPO plans to include prescription drug coverage, starting January 1, 2023. With Medicare Plus BlueSM PPO, you’ll use your Blue Cross member ID card for all your medical and prescription drug coverage needs. After December 31, 2022, Express Scripts will no longer provide prescription benefits for UAW Trust members.

I’ve been getting my prescriptions at my local pharmacy. Do I need to switch to mail order with *Optum Rx*?

No, you can stay with your in-network retail pharmacy. However, there’s a cost savings with a 90-day supply processed through Optum Home Delivery. Exclusions do apply; certain controlled substances will be limited to a 31-day supply with home delivery.

I use *Accredo Specialty Pharmacy* for specialty drugs. Do I have to switch to *Optum Rx*?

No. You can continue to receive your specialty medications from the same pharmacy you use today, but your copayments may be higher than what you are paying today. If you would like to switch to Optum RX Specialty please call 1-855-427-4682 for assistance.

Are the prescription tier copayments the same as they are today?

All copay amounts will remain the same in 2023 except Tier 2 prescriptions. Tier 2 copays will decrease from \$45 to \$40 in 2023 for a 31-day supply. Additionally, you won’t pay more than \$35 for a one-month supply of any covered insulin product, no matter what cost-sharing tier it’s on. There’s a cost savings with a 90-day supply processed through Optum Home Delivery. Exclusions do apply; for example, certain controlled substances will be limited to a 31-day supply with home delivery.

Optum Rx® is an independent company providing home delivery pharmacy and other pharmacy benefit management services to Blue Cross Blue Shield of Michigan and Blue Care Network.

Where will my prescriptions be shipping from?

All medications will be shipped from distribution centers across the U.S. There are distribution centers in Jefferson, Indiana; Pinebrook, New Jersey; Overland Park, Kansas; Charlotte, North Carolina and more.

Who should I call if I have pharmacy-related questions?

Starting January 1, 2023, call Blue Cross Customer Service at **1-888-322-5616**, Monday through Friday from 8 a.m. to 7 p.m. Eastern time. TTY users, call **711**.

Home Delivery (mail order)

I don't use mail order with Express Scripts. Can I use it with Optum Rx?

Yes, you can set up mail order through Optum Home Delivery by phone, online or through our app.

What's the phone number to Optum Home Delivery?

1-855-856-0537; Starting December 1, 2022, Optum Home Delivery is available 24 hours a day, seven days a week and 365 days a year.

Can I still get my refills through Express Scripts mail order today?

Yes, you can use Express Scripts through December 31, 2022. Starting January 1, 2023, have your provider submit an electronic prescription to Optum Home Delivery pharmacy.

Will I be able to get my controlled substances at Optum Home Delivery in a 90-day supply?

You can fill some controlled substance medications for up to a 90-day supply. All Class II and opioid medications will be limited to a 31-day supply. Your prescribing physician needs to submit a new prescription electronically to Optum Home Delivery, starting January 1, 2023.

Will Optum Rx cover the medications I am taking with Express Scripts?

Most medications covered through Express Scripts will be covered through Optum Rx. To check if your medication is covered refer to the formulary posted on www.bcbsm.com/uawtrust. If your medication is not

Medicare PLUS Blue™ Group PPO



Blue Cross Blue Shield of Michigan is a nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association.



covered, Optum will allow for a non-formulary medication to be covered as a transitional fill. You'll receive a letter asking you to contact Blue Cross to discuss steps to move forward. If you don't contact us within the first 108 days of the new year, your next medication refill will be rejected until you or your provider call us.

Prior authorization

I have an approved prior authorization for one plan year. Will any changes to the formulary require approval for the following year?

Yes, sometimes the formulary can change during the year or at the start of a new plan year. When this happens, you'll be notified months before the change takes effect. The notification will have steps on how to get prior authorization for the new plan year.

Is the prior authorization I have with Express Scripts good through the end of the year?

Most medications with an active prior authorization on file at Express Scripts will be transferred to Optum and extended to the end of 2023.

Medicare PLUS Blue™ Group PPO



Blue Cross Blue Shield of Michigan is a nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association.

**UAW RETIREE
Medical Benefits Trust**