

If you take a medication regularly, you may save time and money with Optum® Home Delivery.

- Order up to a 90-day supply.
- Get your medication delivered right to your mailbox — with free standard shipping.

Submit your order one of three ways:



Online at **bcbsm.com/uawtrust** and log in



Via the BCBSM app



Call 1-855-856-0537, TTY 711

Set up your Optum Home Delivery account

Scan this code using your smartphone and log in to your secured member account. Under the *My Coverage* tab, click on *Prescription* then *Order online*. Using the app? Log in and click on *My Coverage*, then *Prescription* and go to *Mail order*. View prescriptions you can transfer to home delivery.









Will my current prescriptions transfer?

Yes, most maintenance medications will transfer to Optum Home Delivery. But prescriptions for some medications, such as controlled substances will not. In these cases, you'll need a new prescription from your doctor.

Use your member ID card to create your account at **bcbsm.com/uawtrust**. Log in and under the **My Coverage** tab click on **Prescription**.



If you are interested in comparing costs:

1. Select *Member tools* from the navigation bar and then choose *Drug Pricing* and information.



If you want to refill or renew a prescription:

- **1.** Click on *My medications*. Locate the medication name you want to refill or renew, click on *Refill Medication or Renew Medication Now*
- 2. Complete shipping and payment details and click on *Place Order* button



If you would like to transfer a retail prescription:

- **1.** Click on *My medications* and locate the medication that has been filled at a retail pharmacy
 - Most prescriptions from historical claims sent to Optum Rx will appear here
- **2.** Then click on *Transfer to Optum Rx*
- **3.** Confirm provider details and complete shipping and payment information
- 4. Click on Place Order button



If you want to submit a brand new prescription you have 3 options:

- 1. Call your provider and ask them to submit an e-prescription to Optum Home Delivery pharmacy
- 2. Log into **bcbsm.com/uawtrust** secure member account.
 - Select *Member tools* from the navigation bar, then choose *Drug pricing and information* and search by drug name
 - In the Home Delivery option, click on Set Up Home Delivery
 - Confirm provider details and complete shipping and payment information
 - Click on Place Order button
- **3.** Call **1-855-856-0537**, TTY **711**, and ask us to contact your provider for a new prescription

You can update or let us know which prescriber we can contact for renewal, transfer or new prescription orders.



Blue Cross Blue Shield Blue Care Network of Michigan

Optum



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