



Blue Cross
Blue Shield
Blue Care Network
of Michigan

Confidence comes with every card.®



State Health Plan



TruHearing®

State Health Plan members have access to TruHearing®, a national Blue Cross Blue Shield participating provider.

Your plan covers standard hearing aids at 100 percent of the Blue Cross-approved amount. However, for deluxe hearing aids, you're responsible for the difference between the approved amount and the provider's charge. TruHearing provides exclusive savings of 30 to 50 percent off the retail price of deluxe hearing aids – an average savings of \$1,780 per pair.

Combining your hearing aid coverage with TruHearing discounts will help to reduce your out-of-pocket costs.

How it works (For example only)

Sample Models (per pair)	Retail Price	TruHearing Discounted Price	Your Approved Amount*	You Pay
ReSound Alera 5W	\$3,720	\$1,790	\$2,600	\$0
Phonak Audeo Q50	\$3,920	\$2,190	\$2,600	\$0
Oticon Nera Pro	\$5,900	\$3,100	\$2,600	\$500

*The approved amount for State Police who retired on or after 10/1/1987 is based on the Blue Cross approved amount and services must be rendered by a participating provider.

This benefit allows you to seek services from an in-network or out-of-network provider and also from non-participating providers (e.g., Costco, Sam's Club, etc.). **If you seek services from a non-participating provider, you must pay for services out of pocket, then complete and submit a member reimbursement form.**

Medicare Advantage members can find the **Medicare Plus Blue PPO MA Member Reimbursement Form** at www.bcbsm.com/statemedicare under "Learn about your 2021 plan". All other retirees covered under the State Health Plan PPO can find the **Blue Cross Blue Shield of Michigan Member Reimbursement Form** at www.bcbsm.com/som under the Forms tab.

For questions about TruHearing, or to schedule an appointment, call TruHearing Customer Care at **1-844-207-1684**. TTY users should call **1-800-975-2674**.



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