



# FEDFACTS

## Federal Employee Program News

**February-March 2025**

Inside this issue, you'll find information about [new employee orientations](#), [fepblue app](#), [benefit changes](#), [Blue Cross Virtual Well-Being<sup>SM</sup>](#), [Monica's message](#) and the importance of BCN members picking a primary care provider.



### Benefits

#### [Schedule new employee orientations](#)

We'll answer questions about health care coverage and benefits.

[Learn more](#)

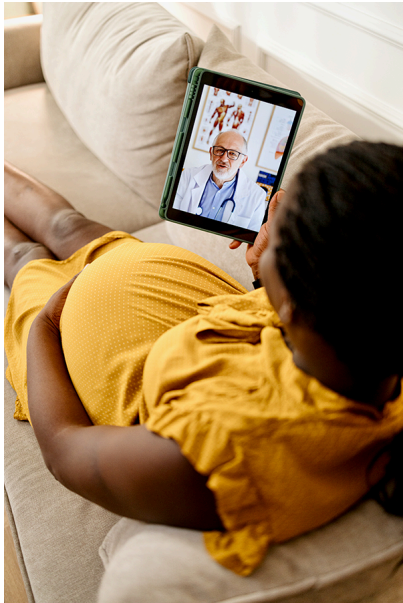


### Tools you can use

#### [Let your employees know about fepblue app](#)

Benefits of the fepblue app include 24/7 access to plan information.

[Read more](#)



## Benefits

### [Find out what's new for 2025](#)

We cover all telehealth visits from Teladoc Health® at no out-of-pocket cost to Blue Cross and Blue Shield Service Benefit Plan members.

[Learn more](#)



## Health and well-being

### [Blue Cross Virtual Well-Being<sup>SM</sup>](#)

Check out upcoming webinars for you and your employees.

[Find out more](#)



### Monica's message

### Tips for managing chronic conditions

Taking medication as prescribed and seeing a doctor regularly are key.

[Read more](#)



### Blue Care Network

### Frequently asked questions: Primary care provider selection

Your employees must select a primary care provider, or PCP, as required by their plan. Share our new FAQ brochure with your employees to help them understand the PCP selection process.

[Learn more](#)



### Jenalyn Hintzke

Client operations manager

313-448-5913 (office)

[jhintzke@bcbsm.com](mailto:jhintzke@bcbsm.com)

---

Having problems viewing this e-mail? [View in a browser window.](#)

Blue Cross Blue Shield of Michigan is a nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association.

You have received this e-mail because you have registered with Blue Cross Blue Shield of Michigan. To ensure that you continue to receive these e-mails, please add **noreply@engage.bcbsm.com** to your e-mail address book or safe-sender list.

This email was sent to:

This email was sent by: Blue Cross Blue Shield of Michigan  
600 E Lafayette Blvd, Detroit, MI, 48226-2927, US

Please do not reply to this message. Replies to this message are routed to an unmonitored mailbox. We're happy to help you with any questions or concerns you may have. Please reach out to us here, <http://miblues.co/29TXKbE>, and someone from our team will reach out to you directly. If you would like to directly speak to a customer service representative, please call the number listed on the back of your ID card.

We respect your right to privacy - [view our policy](#).

[Manage Subscriptions](#) | [Update Profile](#) | [Unsubscribe](#)