

## **FEDFACTS**

## Federal Employee Program News

## **Blue Care Network**

## Employees can use their online member account and the mobile app to manage their health care coverage

Blue Care Network makes it easy for your employees to understand and manage their health care plan online with a member account or the mobile app. These time-saving tools were designed to make plan information more accessible – and life easier.

Your employees can log in to their member account or use the mobile app to:

- Keep track of deductibles, maximums and copays
- Look up costs for specific services and make informed care decisions
- View claims history, explanation of benefits and other plan documents
- Find a doctor or select a primary care provider in their plan's network
- Access their BCN member ID card, Member Handbook, and other digital tools

Your employees can activate their account by visiting <u>bcbsm.com/register</u> from a computer, smartphone or tablet. Or to get our app, visit the App Store<sup>®</sup> or Google Play<sup>™</sup> and search "BCBSM." Simply tap the app from their mobile device and then *Register*.

We can also email plan updates directly to your employees that include healthy living tips and exclusive offers. To sign up for our emails, they can:

- Log in to their member account at bcbsm.com or click on the mobile app.
- Select Account Settings (via online member account) or My Account (via our mobile app).
- Choose Communication Preferences.

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