

BLUE CROSS COMPLETE OF MICHIGAN is proud to be working with **SAFELINK WIRELESS** to offer the LifeLine program at no cost to you!

WITH SAFELINK HEALTH SOLUTIONS®, YOU WILL GET:

- A **SMARTPHONE** at no cost, **4.5 GB** of data, and **350** monthly minutes.**
- **UNLIMITED** text messages.
- **CALLS** at no cost to **BLUE CROSS COMPLETE OF MICHIGAN** Member Services that will not count toward your **350** minutes.



ALREADY HAVE YOUR OWN PHONE?

Choose the **KEEP YOUR OWN SMARTPHONE**** program and receive a **SIM CARD** at no cost.

APPLY TODAY! ENROLL IN THE BLUE CROSS COMPLETE OF MICHIGAN SAFELINK PHONE PROGRAM:

APPLY TODAY AT
WWW.SAFELINK.COM

OR



Call SafeLink at **1-877-631-2550**

Enter promo code:
AMERIHEALTH

You must make at least one phone call or send a text message each month to keep your LifeLine benefits.

*Unused minutes and data will not carry over from month to month. A month equals 30 days.

**To keep your own smartphone, you must have a compatible Global System for Mobile Communication (GSM) phone (which includes T-Mobile- and AT&T-compatible phones). Your phone must also be unlocked. Several other carriers also use GSM networks. To confirm yours is included, call your carrier.

Limit one per household.

BLUE CROSS COMPLETE OF MICHIGAN se enorgullece en trabajar con **SAFELINK WIRELESS** para ofrecerle este programa federal especial LifeLine, ¡sin costo para usted!

CON SAFELINK HEALTH SOLUTIONS®, USTED OBTENDRÁ LO SIGUIENTE:

- Un **SMARTPHONE** sin costo alguno, **4.5 GB** de datos, y **350** minutos por mes.*
- Mensajes de texto **ILIMITADOS**.
- **LLAMADAS** sin costo alguno a Servicios para Miembro de **BLUE CROSS COMPLETE OF MICHIGAN** al que no cuentan para sus **350** minutos.



¿YA TIENE TELÉFONO PROPIO?

Seleccione el programa **MANTENGA SU PROPIO TELÉFONO**** y reciba una **TARJETA SIM** sin costo alguno.

¡INSCRÍBASE HOY MISMO! EN EL PROGRAMA DE SAFELINK DE BLUE CROSS COMPLETE OF MICHIGAN:

APLIQUE HOY EN
WWW.SAFELINK.COM

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Llame a SafeLink, al **1-877-631-2550**

Ingrese el código promocional:
AMERIHEALTH

Para mantener los beneficios de su programa LifeLine debe hacer, por lo menos, una llamada telefónica o enviar un mensaje de texto por mes.

*Los minutos y datos no usados no se acumularán de un mes a otro. Un mes equivale a 30 días.

**Para participar en el programa Mantenga su Propio Teléfono [Keep Your Own Smartphone] debe tener un teléfono GSM compatible (que incluye teléfonos compatibles de T-Mobile y AT&T). Su teléfono también debe estar desbloqueado. Otros proveedores de servicios también usan la red GSM. Para confirmar que su teléfono esté incluido, llame a su proveedor.

Se limita a uno por hogar.



Nondiscrimination Notice and Language Services

Discrimination is against the law

Blue Cross Complete of Michigan complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Blue Cross Complete of Michigan does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Blue Cross Complete of Michigan:

- Provides free (no cost) aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Information in other formats (large print, audio, accessible electronic formats)
- Provides free (no cost) language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Blue Cross Complete of Michigan Customer Service, 24 hours a day, 7 days a week at **1-800-228-8554** (TDD/TTY: **1-888-987-5832**).

If you believe that Blue Cross Complete of Michigan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

- **Blue Cross Complete of Michigan Member Grievances**
P.O. Box 41789
North Charleston, SC 29423
1-800-228-8554
(TDD/TTY: **1-888-987-5832**)
- If you need help filing a grievance, Blue Cross Complete of Michigan Customer Service is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, through the Office for Civil Rights Complaint Portal available at ocrportal.hhs.gov/ocr/portal/lobby.jsf, by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019
(TDD/TTY: **1-800-537-7697**)

Complaint forms are available at:
hhs.gov/ocr/office/file/index.html.

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mibluecrosscomplete.com

Blue Cross Complete of Michigan LLC is an independent licensee of the Blue Cross and Blue Shield Association.

