

Online Capabilities

Let the power of the Web help you grow a healthier, more sustainable work force

When you're working hard to cultivate your business, the last thing you need is high health care costs. The solution? Healthier employees.

Our services and online tools will motivate your employees to live healthier lifestyles and learn how to manage certain illnesses.

By logging in to Member Secured Services at **bcbsm.com**, your employees will have the following health services available at their fingertips:

Your Benefits Guide

Your employees can take a detailed look at their benefits.

Provider Directory

Your employees can look up their provider or find a registered BCBSM or BCN physician.

Claims status

Your employees can track the status of current and previous claims.

ID card replacement information

Card lost or stolen? We can help your employees get a new one.

Coverage Advisor™, powered by WebMD®

Coverage Advisor provides information about common health care plan offerings and can help your employees consider the health care services they'll likely need. It also can forecast out-of-pocket costs for various situations.

Online EOBs

Your employees can keep track of their medical care by viewing their *Explanation of Benefit Payments* statements online.

Big savings and special discounts

Your employees can take advantage of savings on health and wellness programs through Healthy Blue XtrasSM and Blue365[®].

Online Drug Benefit Tool

Your employees can view their current copayments and pharmacy benefit information, get cost estimates for certain drugs, find a participating pharmacy nearby, and print their prescription drug history.



grow
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Blue Cross Blue Shield of Michigan and Blue Care Network are nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association.

Dedicated health support

Your employees will also have access to the [Engage™](#) online health management solution, available through **BlueHealthConnection®**, which includes:

Health assessment — A scientifically-based questionnaire that helps your employees pinpoint specific health issues and risks.

Digital health coaching — Eleven digital health-coaching programs that support sustainable lifestyle and behavior changes.

Health and wellness information — More than 90,000 medically-reviewed resources, including news on recent developments in clinical research and treatment options, medical libraries, interactive quizzes and much more.

Valuable member discounts

With Blue365® and Healthy Blue XtrasSM, your employees can receive discounts on a variety of healthy products and services from companies across the state of Michigan and the U.S. by visiting **healthybluextras.com**.

Health insurance that moves with you

Blues members have easy access to health care coverage wherever they are. There's nothing to download, just use your mobile device's browser to visit **bcbsm.com** or **MiBCN.com**.

The benefits of Blue MobileSM

Convenience — Access information at any time about health care coverage from a desktop or smart phone.

Empowerment — Find a doctor, log in to Member Secured Services, view claims and look up Healthy Blue XtrasSM member discounts, all from a phone.

Simplicity — Find the information you need, when you need it. Keeping track of health care coverage is easier than ever.

Availability — Access important information when you need to. You never know when your Blue Cross coverage will come in hand.

With all of these online resources and tools, your employees will have everything they need to adopt a healthier lifestyle.



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