



FACT SHEET

Physician Group Incentive Program Patient-Centered Medical Home

About Value Partnerships

Value Partnerships is a collection of clinically oriented initiatives among Michigan physicians, hospitals and Blue Cross Blue Shield of Michigan that are improving clinical quality, reducing complications, controlling cost trends, eliminating errors, and improving health outcomes throughout Michigan.

About The Physician Group Incentive Program

This program began in 2005 to encourage and incentivize physicians to more effectively manage populations of patients with chronic diseases and build an infrastructure to more robustly measure and monitor care quality. As of January 2010, 38 physician organizations and 8,148 physicians are working together to improve health care for roughly 1.8 million Michigan Blues members.

The Patient Centered Medical Home Model

In July 2009, BCBSM established the PCMH Designation program to provide additional financial support to those PGIP primary care physicians who have made significant progress in incorporating PCMH infrastructure and care processes into routine practice and have achieved outstanding results on quality and efficiency measures.

Performance Reporting Initiative

Overview

The purpose of the Performance Reporting initiative is to implement reporting technology that will allow providers to generate point of care reports, population-level reports, and trend analyses to identify opportunities for improving care delivered to patients. Regular performance feedback enables providers to decrease gaps in care and improve patient outcomes.

Objectives

- Increase patient access to care and decrease fragmentation of care
- Reduce cost and use
- Improve health care processes and outcomes
- Increase patient and provider satisfaction

Incentive Design

Physician Organizations will receive incentive payments commensurate with their performance on implementing PCMH capabilities during the six-month incentive payment period. The first time a PO reports implementation activity for a particular PCMH Initiative, the PO should also submit an Initial Implementation Plan for that Initiative; for that six-month incentive period only, incentives will be paid for participation as well as performance.

Evaluation

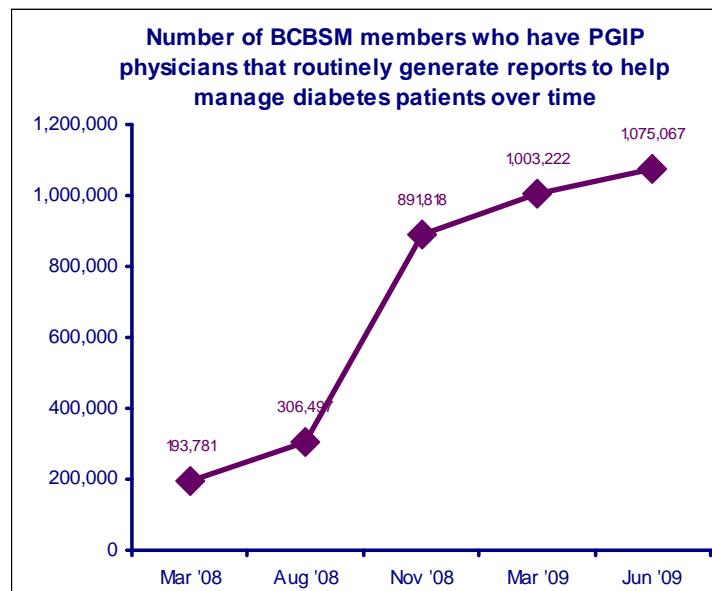
Performance improvement is evaluated based on Practice Unit progress toward implementing PCMH capabilities. Results from the Progress Reports and Self-Assessment Database will be used to gauge performance improvement twice a year.



Initiative Capabilities

- 3.1 Performance reports that allow tracking and comparison of results at a specific point in time across the population of patients are generated for Diabetes
- 3.2 Performance reports are generated at the PO, individual provider and clinic, or Practice Unit level
- 3.3 Performance reports include all patients defined in 2.13
- 3.4 Data contained in performance reports has been fully validated and reconciled to ensure accuracy
- 3.5 Trend reports are generated, enabling physician to track, compare and manage performance results for their population of patients over time
- 3.6 Performance reports are generated for both adult and pediatric patients, if applicable
- 3.7 Performance reports include all patients defined in 2.14
- 3.8 Performance reports include all patient information defined in 2.2
- 3.9 Performance reports include information on services provided by specialists
- 3.10 Performance reports are generated for the population of patients with Asthma
- 3.11 Performance reports are generated for the population of patients with Coronary Artery Disease *[not applicable to pediatric practices]*
- 3.12 Performance reports are generated for the population of patients with Congestive Heart Failure *[not applicable to pediatric practices]*

Evaluation and Results



Compared to baseline data taken at 2/29/2008, the number of members who have physicians that routinely generate performance reports to help manage diabetes patients individually and from a population perspective over time has more than quadrupled.

Questions about the Performance Reporting Initiative? Please contact Margaret Mason, MHSA
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For more information on PGIP, or for a copy of the full initiative description, please contact:
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