



FACT SHEET

Physician Group Incentive Program Patient-Centered Medical Home

About Value Partnerships

Value Partnerships is a collection of clinically oriented initiatives among Michigan physicians, hospitals and Blue Cross Blue Shield of Michigan that are improving clinical quality, reducing complications, controlling cost trends, eliminating errors, and improving health outcomes throughout Michigan.

About The Physician Group Incentive Program

This program began in 2005 to encourage and incentivize physicians to more effectively manage populations of patients with chronic diseases and build an infrastructure to more robustly measure and monitor care quality. As of January 2010, 38 physician organizations and 8,148 physicians are working together to improve health care for roughly 1.8 million Michigan Blues members.

The Patient Centered Medical Home Model

In July 2009, BCBSM established the PCMH Designation program to provide additional financial support to those PGIP primary care physicians who have made significant progress in incorporating PCMH infrastructure and care processes into routine practice and have achieved outstanding results on quality and efficiency measures.

Patient-Provider Partnership Initiative

Overview

The purpose of the Patient-Provider Partnership initiative is to expand physician and patient awareness of, and commitment to, the Patient Centered Medical Home (PCMH) model, and strengthen the bond between patients and their care-giving team.

Objectives

- Increase patient access to care and decrease fragmentation of care
- Reduce cost and use
- Improve health care processes and outcomes
- Increase patient and provider satisfaction

Incentive Design

Physician Organizations will receive incentive payments commensurate with their performance on implementing PCMH capabilities during the six-month incentive payment period. The first time a PO reports implementation activity for a particular PCMH Initiative, the PO should also submit an Initial Implementation Plan for that Initiative; for that six-month incentive period only, incentives will be paid for participation as well as performance.

Evaluation

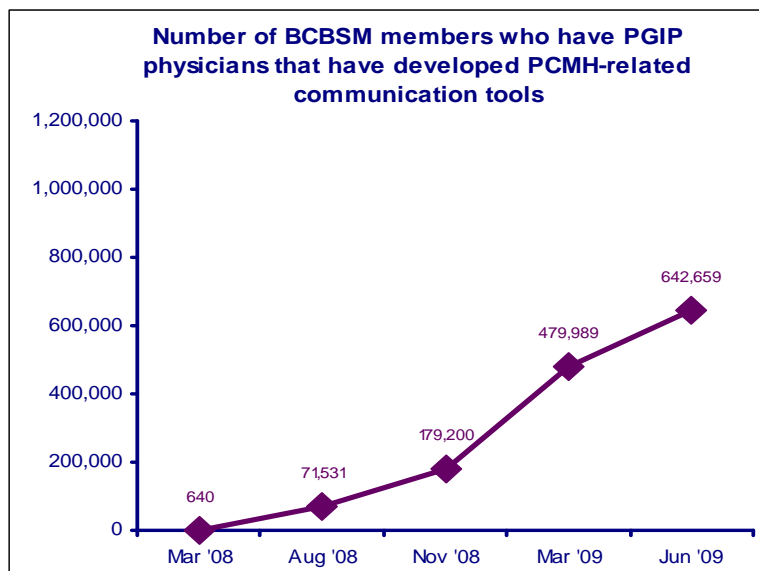
Performance improvement is evaluated based on Practice Unit progress toward implementing PCMH capabilities. Results from the Progress Reports and Self-Assessment Database will be used to gauge performance improvement twice a year.



Initiative Capabilities

- 1.1 Practice Unit has developed PCMH-related patient communication tools, has trained staff, and is prepared to implement patient-provider partnership with each established patient
- 1.2 Practice Unit is using a systematic approach to provide patient education and outreach on PCMH
- 1.3 Patient-provider partnership or other documented patient communication process is implemented for at least 10% of current patients
- 1.4 Patient-provider partnership or other documented patient communication process implemented for at least 30% of patients
- 1.5 Patient-provider partnership or other documented patient communication process implemented for at least 50% of patients
- 1.6 Patient-provider partnership or other documented patient communication process implemented for at least 60% of patients
- 1.7 Patient-provider partnership or other documented patient communication process implemented for at least 80% of patients
- 1.8 Patient-provider partnership or other documented patient communication process implemented for at least 90% of patients

Evaluation and Results



Compared to baseline data taken at 2/29/2008, the number of members who have physicians that have developed PCMH-related communication tools has increased significantly to nearly 650,000.

Questions about Patient-Provider Partnership Initiative? Please contact Margaret Mason, MHSA
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For more information on PGIP, or for a copy of the full initiative description, please contact:
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