

Blue Cross Blue Shield of Michigan
Physician Group Incentive Program

PCMH Designation Program Update

Margaret Mason, MHSA
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Many thanks to provider leads



- Paul Ponstein, D.O.
- Jen Bailey, R.N.

BCBSM PGIP - Patient-Centered Medical Home Designation Program



- Beginning in 2009, BCBSM will designate selected PGIP Practice Units as Basic Patient-Centered Medical Homes
 - POs will nominate Practice Units for designation
- Designated PCMH Practice Units will receive higher level of reimbursement for office-based E&M codes from July 1, 2009 through June 30, 2010
- PCMH Designation review and selection will occur annually
 - POs and Practice Units are expected to continue to implement additional PCMH capabilities
 - Advanced PCMH Designation level will be offered in subsequent years

KEY DATES FOR 2009 PCMH DESIGNATION



November 3, 2008	Deadline for POs to nominate Practice Units for PCMH Designation
December 2008 - January 2009	BCBSM updates PCMH scenarios tool with results of physician update process and patient experience survey results
December 2008 – February 2009	Individual meetings with each PO to review nominees and preliminary screening results, gather additional information as needed
February 28, 2009	PCMH self-assessment database updates due for nominated practice units
February – June 2009	BCBSM validation visits to Practice Units
April 1, 2009	BCBSM releases list of practice units that will be PCMH designated for 2009-10, pending results of validation visits
July 1, 2009 – June 30, 2010	BCBSM pays differential reimbursement for Basic PCMH Designated Practice Units

To be eligible for designation:



- Practice Units must be unique – with all providers in one PO only
 - Providers that are associated with more than one PO will not be eligible for PCMH designation
- POs must participate in dialogue/collaborative sessions with BCBSM
 - Review scenarios tool, practice units' screening results
 - Provide additional info on practice units as requested
 - Update self-assessment database in February 09

“PCMH Designation Scenarios Tool”



Microsoft Excel - Scenarios Tool for PCMH Designation V10 2008-11-25.xls

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CM23 =DAVERAGE(A32:CS2399,91,CM5:CM6)

	X	Y	Z	AA	BT	BU	BV	BW	BX	BY	BZ	CA	CB	CC	CD	CE						
1	PCMH Capabilities												# Pr Units Meeting Core Capabilities									
2	A=Comprehensive Standard: Capabilities Required in All Domains of Function B=Flexible Standard: Capabilities Required in Subset of Domains of Function; C=Overall Standard: Minimum # Capabilities in Place Overall (across all Domains of Function)												Pt Prov Pshp	Pt Registry	Perf Rptng	Indiv Care Mgmt	Ext Access	Test Trngng	e-Rx	Pt Prov Pshp	Pt Registry	Perf Rptng
3	STANDARD TO USE:	B	<i>Change criteria values here (blue numbers) to test different scenarios</i>																			
4	Capabilities to Include:	Fully in Place and ECD 2/28/09	Level 1 Criteria	4	7	6	4	5	7	2												
5	Require core capabilities:	No	Level 2 Criteria	2	3	3	2	3	3	1												
6	Require First Capability for each Domain?	No																				
7																						
8	Value to use for Standard B: Number of Domains of Function	4	Total PCMH Capabilities	8	14	12	15	9	9	1												
9	Value to use for Standard C: Number of Capabilities	10	Proposed Req	4	7	6	4	5	7	1												
10			Practice Units and PCPs Meeting Criteria (as of 7-31-08)												<i>numbers must</i>							
11				Pshp	Pt Registry	Rptng	Care	Access	Test Trngng	e-Rx												
12	Number Practice Units Meeting Level 1 Criteria	492	Pr Units Level 1	39	399	871	381	355	466	218												
13	Percent Practice Units Meeting Level 1 Criteria	23.41%	As % of All PCP/Mix Pr Units	2%	19%	41%	18%	17%	22%	10%												
14																						
15	Number Practice Units Meeting Level 2 Criteria	132	Pr Units Level 2	65	89	272	161	137	353	218												
16	Percent Practice Units Meeting Level 2 Criteria	6.28%	As % of All PCP/Mix Pr Units	3%	4%	13%	8%	7%	17%	10%												
17																						
18	Pt Units Meeting Level 1 or 2 Criteria	624	Pr Units Level 1 or Level 2	104	488	1143	542	492	819	436												
19	Percent Pr Units Meeting Level 1 or 2 Criteria	29.69%	As % of All PCP/Mix Pr Units	5%	23%	54%	26%	23%	39%	21%												
20																						
21	Number PCPs Meeting Level 1 Criteria	1455	PCPs Level 1	76	1272	2001	1299	1257	1228	560												
22	Percent PCPs Meeting Level 1 Criteria	22.08%	As % of All PCPs	1.68%	20.05%	44.13%	20.64%	27.73%	27.08%	12.25%												

Roll-up Summary | Roll-up by PO | Roll-up by PrUnit | PCMH / Quality | Use & Cost | Pt Experience Survey | Overview

Ready

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PCMH Designation will be based on PCMH infrastructure and overall performance



1. PCMH Infrastructure (self-assessment with validation)
 - PCMH domains of function
 - Meet Standards for 4-5 out of 7 domains

Domains of Function Considered for 2009 PCMH Designation
Patient-Provider Partnership
Patient Registry
Performance Reporting
Individual Care Management
Extended Access
Test Tracking
E-Prescribing

Multiple performance categories



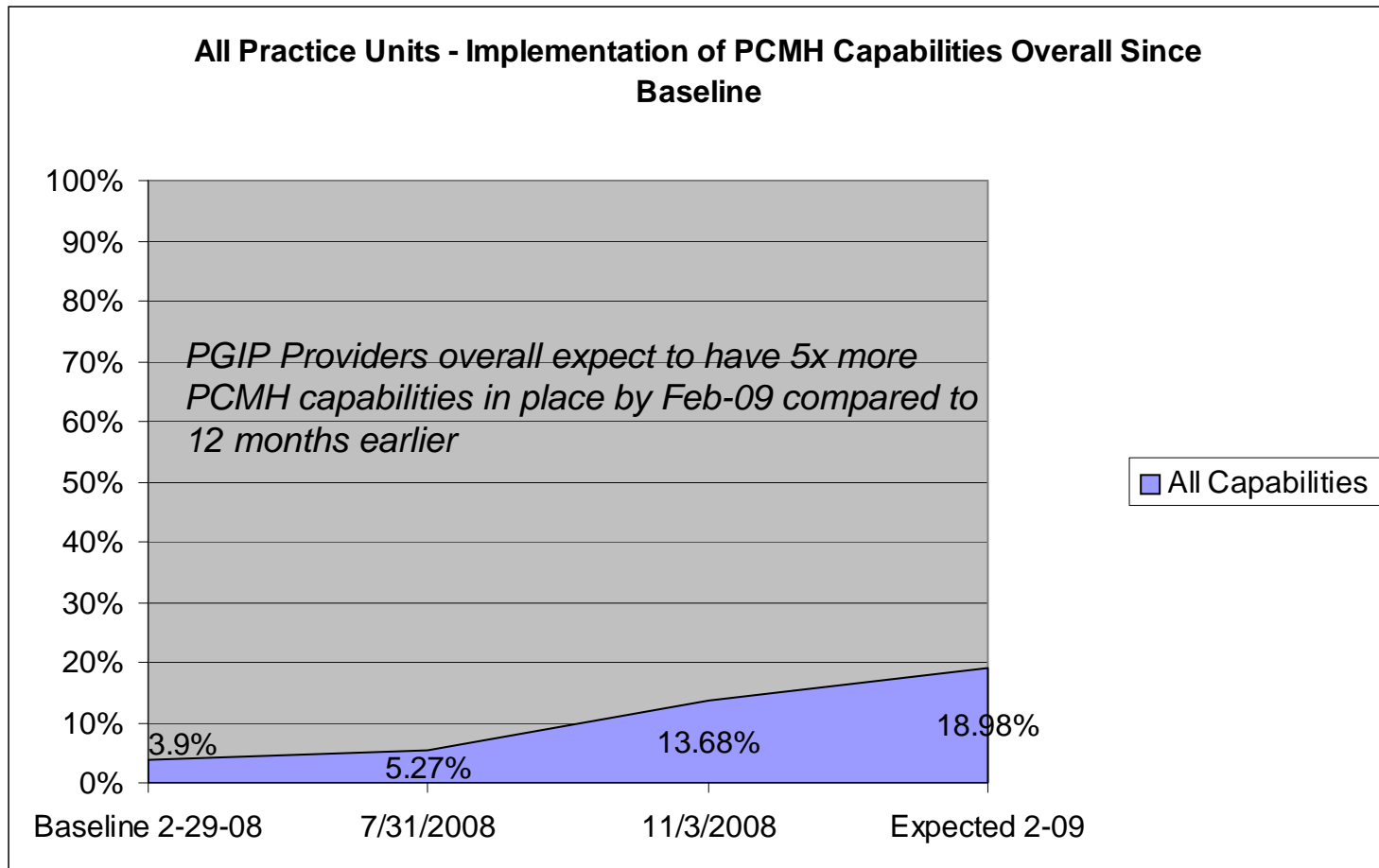
2. Categories of Performance (BCBSM claims data)

- PCP Member Attribution Model
- Censored data for practice units with <30 attributed members or <20 unique attributed members having event
- Overall Evidence-Based Care Rate and Trend
- Use Rates and Trends
 - Generic Dispensing Rate
 - ED Use for Non-Emergent Conditions
 - High-Tech and Low-Tech Radiology Use
- Pediatric Practices (80%+ attributed membership <18 years age)
 - EBCR: asthma, antibiotics use, pediatric preventive services
 - Generic Dispensing Rate
 - ED use rates and trends for pediatric patients, with pediatric-based benchmark

3. Patient Experience of Care (survey to be completed Dec. 08)

Final criteria and standards will be determined through collaborative review of self-assessment and use data at the Practice Unit level

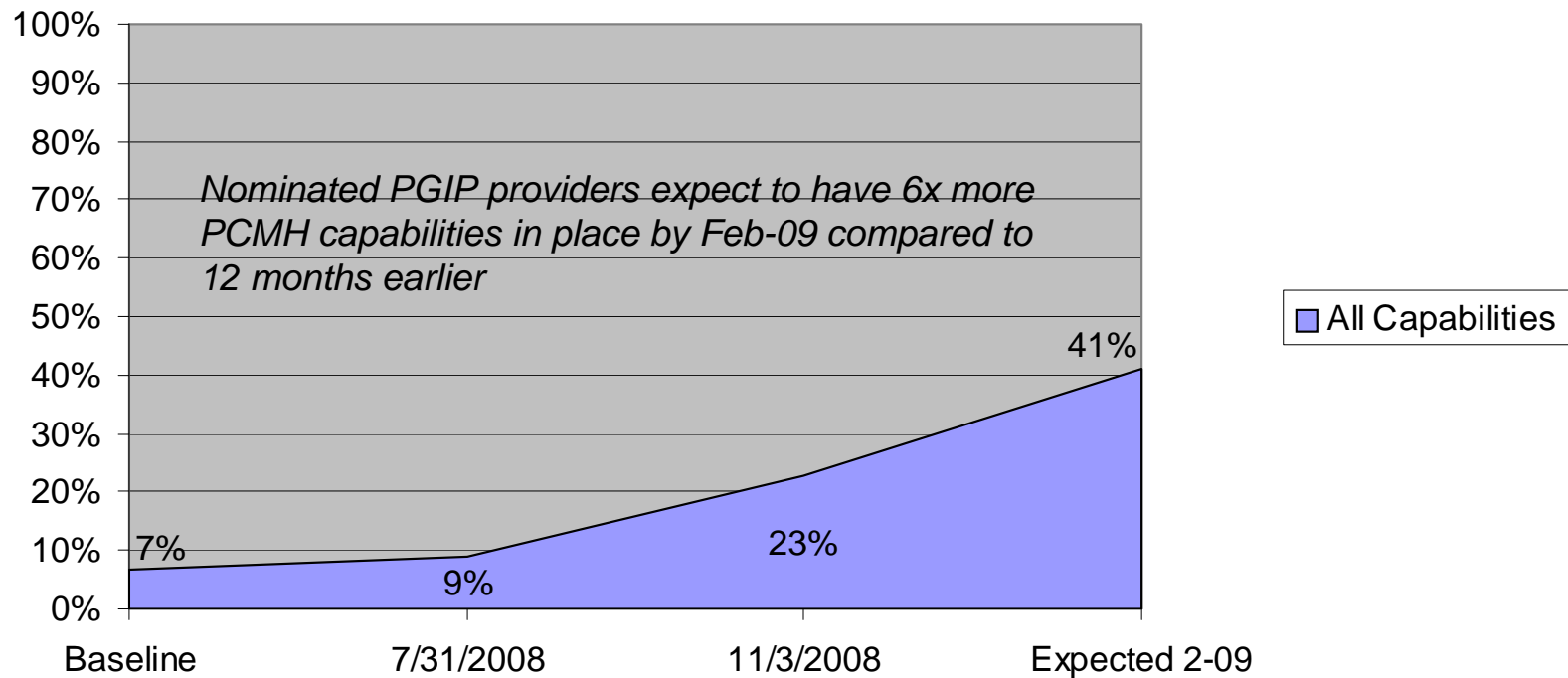
PGIP Providers are making progress in implementing PCMH capabilities



Nominated providers expect to progress at more rapid pace



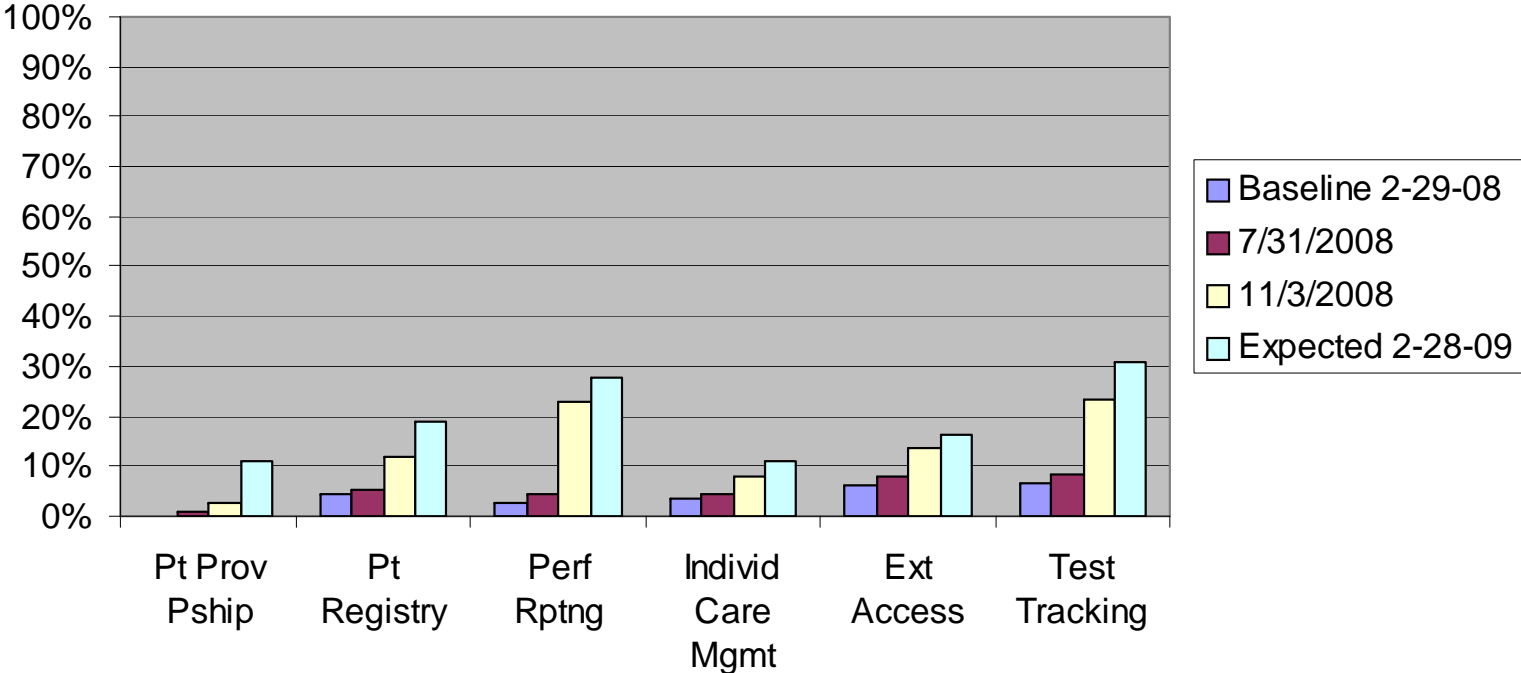
Nominated Practice Units - Implementation of PCMH Capabilities Overall Since Baseline



PGIP Providers overall have focused less on Individual Care Management & Extended Access



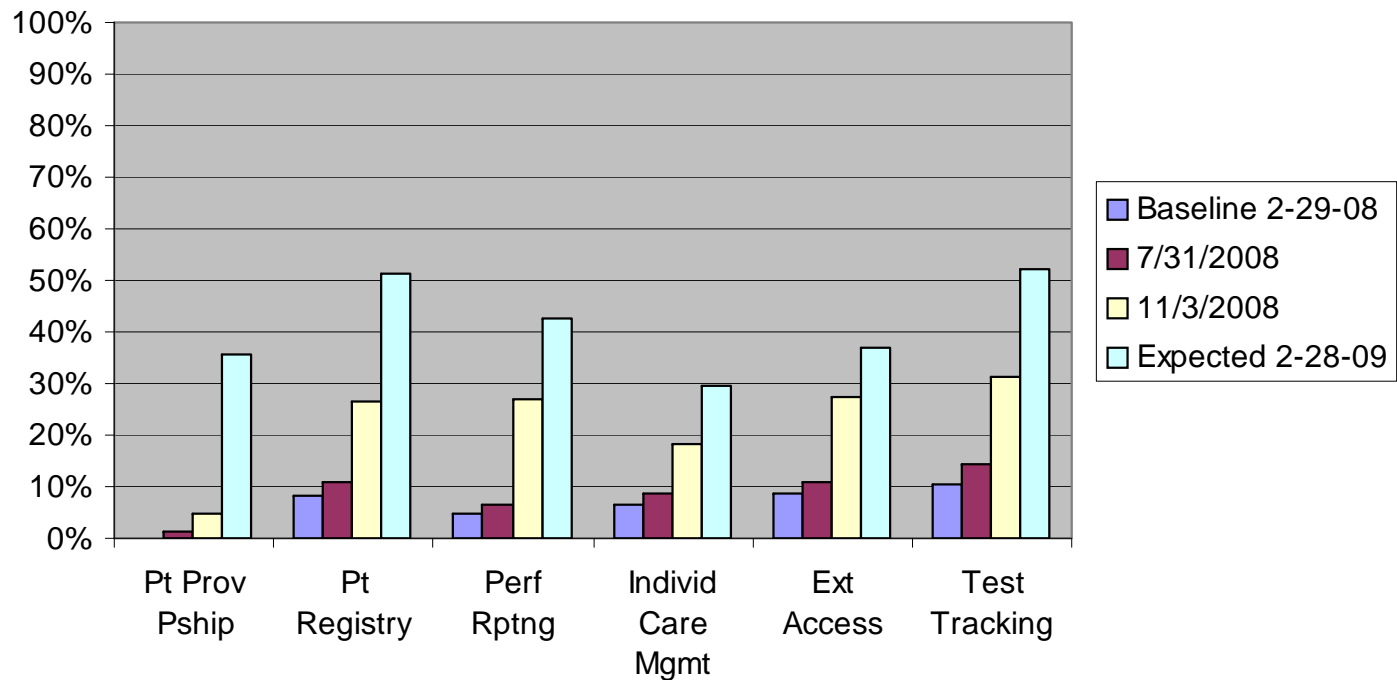
**All Practice Units - Implementation of PCMH Capabilities Since Baseline
by Domain of Function**



Nominated PGIP Providers also made least progress on Individual Care Management & Extended Access



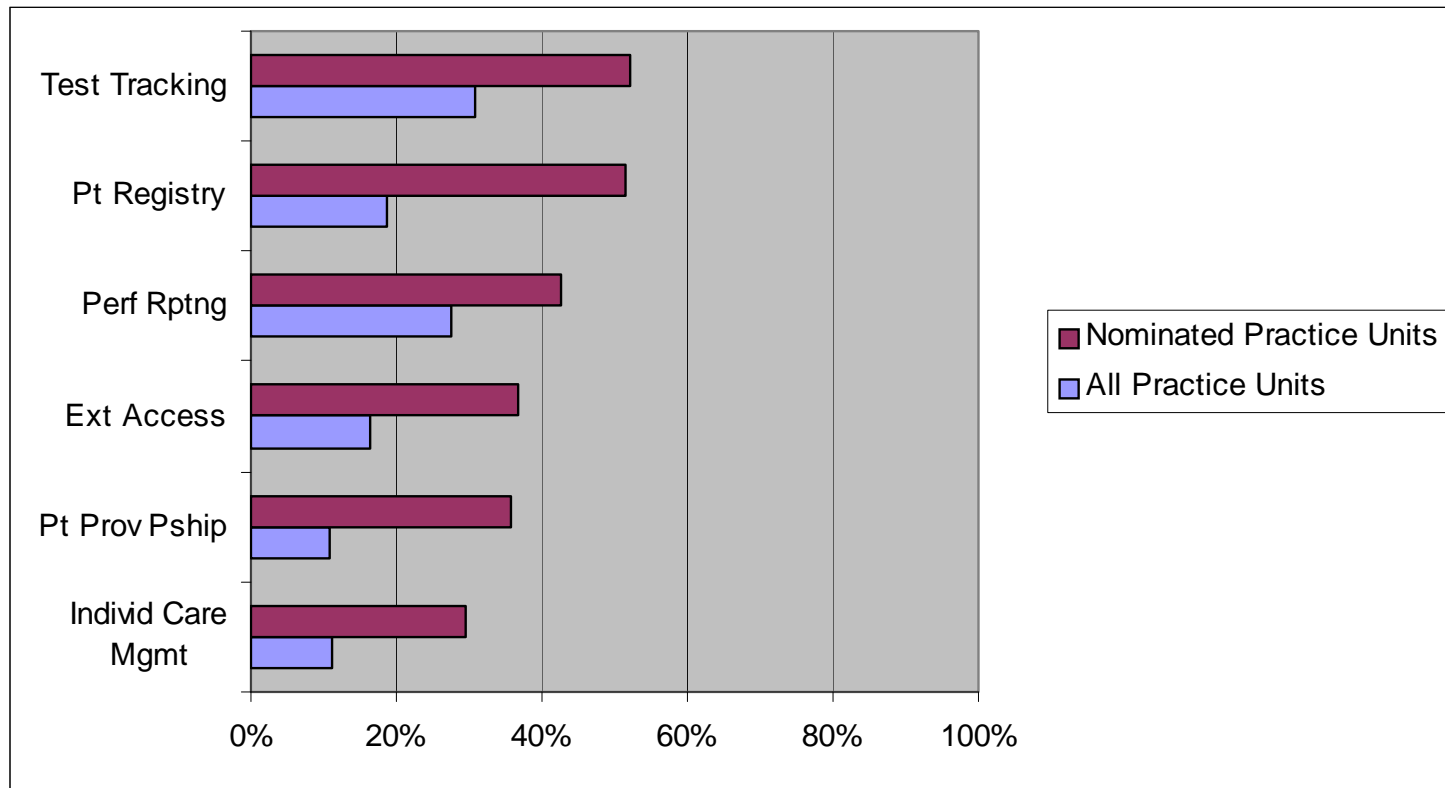
Nominated Practice Units - Implementation of PCMH Capabilities Since Baseline by Domain of Function



Nominated PGIP providers significantly more advanced in all domains of function compared to all PGIP providers



PCMH Capabilities Expected to be in Place as of 2-28-09



Progress will continue...



- BCBSM Designation Program is ongoing
- Practice Units not designated in 2009 will have opportunity to be considered for designation in subsequent years