

Blue Cross Blue Shield of MI PGIP

Quarterly Meeting
September 11, 2009

PCMH Updates

Margaret Mason, MHSA
Health Care Manager



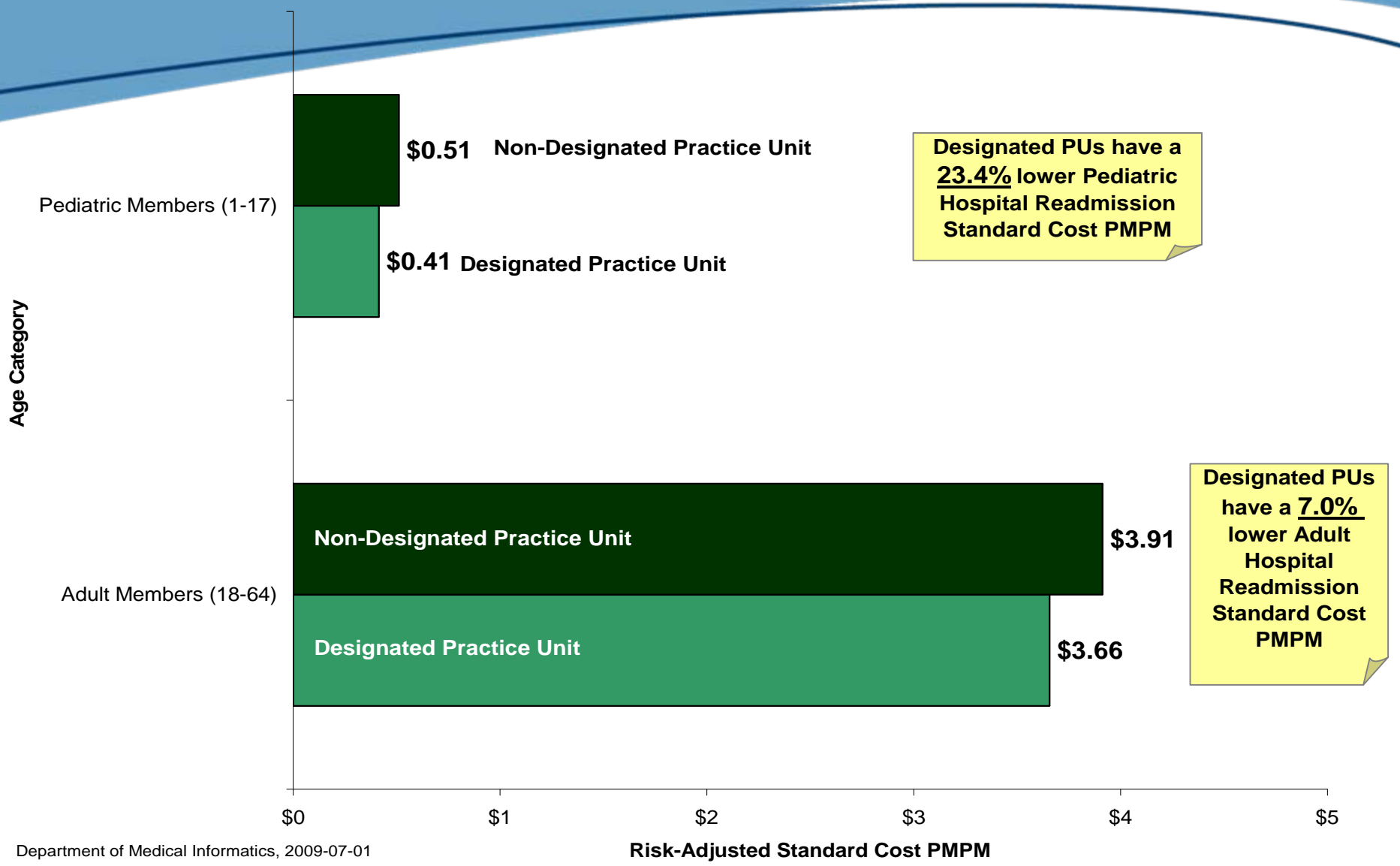
2008 PGIP Inpatient Initiative: Ambulatory Care Sensitive Conditions, Risk-Adjusted Standard Cost PMPM for Adult Members (18-64) Attributed to a PGIP Practice Unit, Designated vs. Non-Designated.



	Total ACSC-Related Discharges (n)	ACSC-Related Discharge Rates (per 1,000)	ACSC-Related Standard Cost PMPM
Designated Practice Units	933	5.08	\$3.36
Non-Designated Practice Units	4,052	6.10	\$4.13

Designated Practice Units have a 22.9% lower ACSC-Related Inpatient Standard Cost PMPM and a 20.2% lower Discharge Rate (per 1,000)

2008 Risk-Adjusted Hospital Readmission Standard Cost PMPM for Member (164) Attributed to a PGIP Practice Unit, Designated vs. Non-Designated.



2008 PGIP Radiology Initiative: Percent of All Low Tech Images Self-Referred for Adult Members (18-64) Attributed to PGIP PCPs by PGIP Practice Unit, Designated vs. Non-Designated.



	Total Low Tech Images (n)	Total Low Tech Images Self-Referred (n)	Percent Self-Referral (%)
Designated Practice Units	259,349	12,197	4.7%
Non-Designated Practice Units	933,028	90,337	9.7%

Designated Practice Units have a 51.5% lower Self-Referral Rate for Low Tech Imaging by the attributed PCP

2009 “PCMH Special Recognition”



- POs identified approximately 80 practices warranting “special recognition” for commendable progress and substantial investment in practice transformation
- POs will be notified before December quarterly meeting
- Monetary award will be included in January 2010 payment

Preparing for *PCMH Designation* 2010...



- Apply lessons learned in 2009
- Site visits: early and often
 - Ongoing educational process
- As much continuity from 2009 as possible
- Through collaboration, greater clarity

Interpretive Guidelines



- Collaborative development of “Interpretive Guidelines” for additional six PCMH domains
 - Coordination of Care
 - Patient Portal
 - Preventive Services
 - Self-Management Support
 - Specialist Referral Process
 - Linkage to Community Services
- Four full-day sessions in Lansing
- Will also review Interpretive Guidelines for first six PCMH domains
- Guidelines will be sent to all POs in early October for final review/questions



PGIP Partners

- Jen Bailey, R.N. (RDN)
- Judy Bascom, R.N. (RDN)
- Jeni Hughes (OSP)
- Ilene Horwitz (OSP)
- Beth Lipscomb (ProMed)
- Cindy Gaines, RN (ProMed)
- April Kuehn (IHP)
- Lori Kostoff, Pharm.D (HVPA)
- Kay Dwyer, RN (HVPA)
- Barb Donohue, RN (HVPA)
- Marilyn Schwinn, RN (HVPA)
- Sue Viviano, RN (Advantage)
- Nancy Sammons, RN (Henry Ford)
- Mary Burns, LPN (MMPC)
- Carol Zima (SJHP)
- Maureen Braun (SJHP)
- Amy Barton (Primary Care Partners Covenant)
- Ginny Hosbach, RN (MNO)
- Julie Graham, Genesys