



Dental Care News

A quarterly publication for dentists

APRIL 2009

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Coming soon: Use 2006 ADA claim only

Beginning Jan. 1, 2010, BCBSM will only accept paper claims on the 2006 American Dental Association form. Claims submitted on the 2002, 2004 or any other claim form after that date will be returned.

Converting to the 2006 ADA claim brings us one step closer to using NPIs for claims processing. So that you're ready, please begin using the 2006 ADA claim and:

- Include your billing NPI on NPI field 49. (This field was used for the provider identification number on older versions of the form.)
- Leave field 52A and field 58 blank as the PIN should no longer be submitted.
- Include your treating dentist's type 1 NPI on NPI field 54.

BILLING DENTIST OR DENTAL ENTITY (Leave blank if dentist or dental entity is not submitting claim or dentist of the patient or insured/subscriber)			TREATING DENTIST AND TREATMENT LOCATION INFORMATION	
48. Name, Address, City, State, Zip Code			52. I hereby certify that the procedures as indicated by date are in progress (for procedures that require multiple visits) or have been completed.	
			X _____ Date	
			Signed (Treating Dentist)	
49. NPI	50. License Number	51. DDN or TIN	54. NPI	55. License Number
			56. Address, City, State, Zip Code	56A. Provider Specialty Code
52. Phone Number () - -	52A. Additional Provider ID		57. Phone Number () - -	58. Additional Provider ID

© 2006 American Dental Association
J400 (Same as ADA Dental Claim Form -- J401, J402, J403, J404)
To Reorder call 1-800-947-4746 or go online at www.adacatalog.org

Non-BCBSM Web sites: BCBSM maintains bcbsm.com, MiBCN.com, hcbo.com and theunadvertisedbrand.com.

The Blues do not control any other Web sites referenced in this publication or endorse their general content.

If you're not using the ADA 2006 form:

- Contact the American Dental Association at 800-947-4746 to order a supply of the ADA 2006 claim.
- Contact your practice management software vendor to upgrade your system to the ADA 2006 claim format.
- Contact BCBSM Electronic Data Interchange at 248-486-2292 for information on how to submit claims electronically.



The next issue ... **JULY 2009**

Billing reminders

No waiting period between cleanings makes scheduling easier

Did you know there is no six-month waiting period between cleanings for your patients with coverage for two prophylaxis procedures per calendar year? We pay for two D1110 or D4910 codes per year, regardless of date performed. There is no longer a requirement that the two procedures be performed six months apart.

Indicate four or more surfaces for D2335

BCBSM pays claims for procedure code D2335 — resin-based composite, four or more surfaces or involving incisal angle (anterior) — only when you indicate four or more surfaces were involved. When a restoration involves the incisal angle, submit the “I” surface, the involved mesial and/or distal angle surface, and the lingual and facial (buccal and labial) surfaces.

The American Dental Association defines the incisal angle as “one of the angles formed by the junction of the incisal and the mesial or distal surface of an anterior tooth.” For example, if the mesial incisal angle of tooth no. 9 is repaired with a direct fill restoration, bill tooth no. 9 with these four surfaces: M, I, L and F. If you submit fewer than four surfaces when you bill D2335, we will convert it to the appropriate procedure code. We will not pay code D2335 when you report only the incisal angle or “I” surface.

NPI of billing entity and treating dentist must be submitted; report NPI

Make sure you are submitting both your billing NPI and the treating dentist NPI on both electronic and paper claims. All dentists are mandated by the government to obtain a type 1 NPI and when submitting claims include it in Treating Dentist and Treatment Location Information field 54 - NPI on the 2006 ADA claim. If you are a solo provider you would also include it in Billing Dentist or Dental Entity field 49 - NPI.

Groups or organizations must obtain a type 2 NPI and include it in field 49 - NPI of the 2006 ADA claim.

Please make sure you have reported your type 1 NPI and, if applicable, type 2 NPI to BCBSM. To report your NPI contact Dental Provider Enrollment at 888-334-6761.

If you have questions or need to verify whether your NPI is registered with BCBSM contact the NPI hotline at 800-588-9121.

BCBSM PINs no longer accepted on electronic or paper claims

As we move toward compliance with National Provider Identifiers, we request that you discontinue using a provider identification number on your paper or electronic claims.

Please do not submit a PIN (e.g., J123456 or D123456) in field 49 of the ADA 2002, 2004 claim or field 52A of the 2006 ADA form. If you bill electronically, make sure your software is not set up to send a PIN to your clearinghouse as this could cause claims to reject.

Making the link

BCBSM reaches out to new parents about oral care for young children

Blue Cross Blue Shield of Michigan proudly announces development of a new educational brochure, “A parent’s guide: Caring for your child’s teeth.” The brochure was sent to more than 14,000 members identified as new parents in February, National Children’s Dental Health Care month.

The parent’s guide includes information about how to care for an infant’s gums, when to start brushing, specific brushing techniques, when to expect teeth to erupt and fall out, how to prevent tooth decay and when to visit a dentist.

The Michigan Blues are dedicated to educating members about the value of dental care and the earlier dental care begins, the better. The brochure highlights efforts by BCBSM to improve dental care by providing education and increased access to dentists.

Visit our booth at the Michigan Dental Association convention in April to pick up a copy of the brochure.



CMS changes result in MA PPO contract amendment

On Feb. 6, 2009, BCBSM posted an electronic notice on web-DENIS amending the *Blue Cross Blue Shield of Michigan Medicare Advantage PPO Agreement* due to changes made by the Centers for Medicaid & Medicare Services in the Code of Federal Regulations. As a follow-up, we are providing a written notice in the *Dental Care News*. Effective Feb. 26, 2009, the *Blue Cross Blue Shield of Michigan Medicare Advantage PPO Agreement* was amended as follows:

1. The following language shall be added to Section 3.12 of the Agreement:
Provider shall not hold a Member liable for any payment of fees that are the legal obligation of BCBSM or for Medicare Parts A and B cost-sharing that are the legal obligation of the State.
2. The following language shall be added to Section 8.2 of the Agreement:
Provider may only delegate activities or functions under this Agreement in a manner consistent with the requirements set forth in 42 CFR 422.504(i)(4). If any of Provider's activities or responsibilities under this contract are delegated to other parties, the following requirements apply to Provider and its first tier, downstream, and related entities:
 - (i) Written arrangements must specify delegated activities and reporting responsibilities.
 - (ii) Written arrangements must provide for revocation of the delegation activities and reporting requirements in instances where CMS or BCBSM determine that such parties have not performed satisfactorily.
 - (iii) Written arrangements must specify that the performance of the parties is monitored by BCBSM on an ongoing basis.

- (iv) Written arrangements must specify that either:
 - (A) The credentials of medical professionals affiliated with the party or parties will be either reviewed by BCBSM; or
 - (B) The credentialing process will be reviewed and approved by BCBSM and BCBSM must audit the credentialing process on an ongoing basis.
- (v) All contracts or written arrangements must specify that the related entity, contractor, or subcontractor must comply with all applicable Medicare laws, regulations, reporting requirements, and CMS instructions.

Please see the following sections in the CFR for further clarification on the CMS changes.

1. The updates to Section 3.12 are required by 42 CFR 422.504(g)(1)(i); 42 CFR 422.504(i)(3)(i), and 42 CFR 422.504(g) as discussed on pp.1499-1500 of the Jan. 12, 2009 Federal Register notice.
2. The updates to Section 8.2 are required by 42 CFR 422.504(i)(4).

The amendment can be found in the "Participation" section of the Medicare Advantage PPO Provider Manual available online at bcbsm.com/ma/pdf/ma_ppo_manual.pdf.

Medicare "opt-out" applies to Medicare Plus BlueSM

If you have an "opt-out" agreement with Medicare, the opt-out applies to both medical and dental services. This means that BCBSM cannot reimburse either you or the member for services.

If you are unsure of your status with Medicare, you can check it at: wpsmedicare.com/part_b/business/enroll_opt.shtml.

Please refer to the January issue of the *Dental Care News* for details about the Medicare Plus Blue participation policy.

Predetermination codes explained – update

In the January *Dental Care News* (Billing reminders section on page 3), we provided a chart with nonpayment codes and descriptions for predeterminations. Below, we have included both the Michigan and the national nonpayment codes:

Michigan NP code	National NP code
025	X032
044	X682
045	X426
068	X431
415	X506
419	X509

For additional nonpayment code descriptions, please contact Dental Inquiry.

Address Service Requested

News bites

- New individual products, Personal Blue DentalSM and Personal Blue Dental PlusSM, are available beginning April 1, 2009. For more details, see the updated Blue Dental product chart enclosed in this issue.
- Answers to frequently asked questions for BCBSM's 2009 Medicare Plus BlueSM and the 2010 Medicare Advantage plans are now available on web-DENIS in the *Provider Publications and Resources* section. If you are not signed-up for web-DENIS, please refer to the January *Dental Care News* to learn about how to enroll.

The FAQs will soon be available on the Michigan Dental Association Web site at smilemichigan.com for those Michigan dentists registered with the MDA.

Look for the FAQs in the 2009 *Guide For Dental Care Providers* coming soon!



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