





BCN Virtual Primary CareSM HMO

Affordable. Convenient.

Get the quality health care you expect — where and when you need it — with no (or low) copayments.

Why choose virtual primary care?

It gives you fast, easy, low-cost virtual access to comprehensive, quality primary, urgent and behavioral health care through the Doctor On Demand app.

Like an in-person primary care provider, your chosen Doctor On Demand PCP coordinates your care and refers you to BCN-participating specialists.

You'll get:

- A Primary Care Kit so you can capture key vitals during virtual visits
- Support and care kits for chronic conditions, such as diabetes, asthma, hypertension or chronic kidney disease
- 24/7 on-demand urgent care, anywhere in the U.S.
- A dedicated, quality virtual care team to guide you on every step of your health care journey

Ask your health benefits administrator for more information and how to enroll.

Doctor On Demand by Included Health is provided by Included Health, Inc., which is an independent company contracted by Blue Care Network to provide acute care, behavioral health care services and primary care services to BCN members.