Transitioning to Availity for EDI Clearinghouse HIPAA Transactions
Frequently asked questions for providers

**For Blue Cross commercial, Medicare Plus Blue^{SM},
BCN commercial, BCN Advantage^{SM}, Blue Cross® Complete**

July 2023

In this document

In May 2023, Blue Cross Blue Shield of Michigan and Blue Care Network announced in *The Record* and in *BCN Provider News* that we're moving our electronic data interchange services, known as EDI, to Availity®. This transition is scheduled to begin on August 1, 2023, and conclude on November 30, 2023. In this document, you'll find frequently asked questions about the transition.

This information applies to the following claims:

Blue Cross and BCN health plans:

- Blue Cross commercial, including the Federal Employee Program®

- Medicare Plus Blue^{SM}, the Blue Cross Medicare Advantage PPO plan

- Blue Care Network commercial

- BCN Advantage^{SM}, the BCN Medicare Advantage HMO and POS plans

- Blue Cross® Complete, the Blue Cross Medicaid plan

Non-Blue Cross and BCN health plans:

- Medicare

- Medicaid and commercial

General information

What is EDI?

EDI, or electronic data interchange, is a way to exchange information electronically between providers and health plans using Health Insurance Portability and Accountability Act, or HIPAA*, standards for electronic transactions.

The Blue Cross EDI clearinghouse gateway exchanges electronic claims, remittance advices, real-time patient eligibility and claim status transactions.

Providers often use billers, a clearinghouse or a vendor to submit their electronic claim transactions.

Today, Blue Cross and BCN health plan providers can send electronic transactions to the Blue Cross EDI clearinghouse for the following claims:

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- Blue Cross health plans, including Blue Cross and Blue Care Network commercial plans, Medicare Plus Blue, BCN Advantage and Blue Cross Complete

- Medicare

- Medicaid

- Some non-Blue Cross commercial payers

Blue Cross EDI also sends back to providers electronic remittance advices, known as ERA or 835 files, for Blue Cross health plans, Medicare, and Medicaid.

Continue reading to learn who Availity is, what is changing and when.

What is Availity?

Availity® is a company that operates a multi-payer provider portal, called Availity Essentials, with easy-to-use online tools for health care providers. Established in 2001, Availity connects over a million providers to health plans in the United States with tools for patient eligibility and benefits, claims status and authorization to facilitate the business side of health care.

Many of our EDI submitters and trading partners already submit to Availity's EDI Clearinghouse for other health plans. In 2022, Blue Cross and BCN moved our provider portal to Availity's secure platform where you can find information for members associated with multiple health plans.

Note: In this FAQ, Availity's EDI Clearinghouse is also referred to as Availity EDI clearinghouse gateway or Availity EDI.

Summary of key information

What is changing?

The Availity EDI clearinghouse gateway is replacing the Blue Cross EDI clearinghouse gateway.

This will occur in multiple phases starting with trading partner management, electronic claims 837 and remittance advices 835, followed by electronic real-time patient eligibility 270/271 and claim status 276/277 transactions.

IMPORTANT: Providers and billers who currently submit any of the electronic transactions mentioned above to Blue Cross EDI and are not using a clearinghouse **must** register with Availity's EDI Clearinghouse, or a clearinghouse of their choice that is registered with Availity EDI.

If you work with a software company that provides EDI scripting, you will need to let them know which clearinghouse you have selected.

Post transition to Availity

Blue Cross will no longer act as a clearinghouse and will not directly accept any batch or real-time X12 transactions.

You will no longer need to complete the Blue Cross EDI *Trading Partner Agreement* and *Provider Authorization* forms.

Billers, clearinghouses, service bureaus, vendors and current submitters of electronic claims, electronic remittance advice, eligibility and claim status transactions will submit electronic files to Availity EDI for the following:

- Blue Cross commercial, including the Federal Employee Program (FEP)

- Medicare Plus Blue, the Blue Cross Medicare Advantage PPO plan

- Blue Care Network commercial

- BCN Advantage, the BCN Medicare Advantage HMO and POS plans

- Blue Cross Complete, the Blue Cross Medicaid plan

Non-Blue Cross Medicare, Medicaid, and commercial electronic transactions will no longer be accepted.

For non-Blue Cross electronic claims or remittance advices, contact your biller, clearinghouse, service bureau, vendor, or the payer to learn what connections they offer. Some may offer a direct connection or use a service that allows you to submit your claims for all payers.

When does this start?
The transition from Blue Cross EDI to Availity EDI begins August 1, 2023, and runs through November 30, 2023.

The Blue Cross EDI clearinghouse is expected to shut down November 30, 2023, once all billers, clearinghouses, service bureaus, vendors, and submitters are using the

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Availity EDI clearinghouse gateway to send Blue Cross and BCN health plan EDI transactions.

In early June, Availity sent emails to billers, clearinghouses, service bureaus, vendors, and providers (who submit electronic claims directly) advising them of when they can start sending their electronic claims using the Availity EDI connection.

Note: Availity only sent emails to providers who submit the electronic claim transaction (837) themselves and have an EDI connection and submitter ID, or an Availity customer ID.

What do I need to do?

Contact the person or agency who bills your electronic claims to ensure:

- They are registered with Availity and are prepared to process your claims for Blue Cross and BCN health plans through Availity's EDI Clearinghouse.

- They are prepared to process your claims for other than Blue Cross and BCN (for example: Medicare, Medicaid, and other commercial payers).

- They are aware this change is happening, and:

  o They reviewed the options for sending claims to Availity's EDI Clearinghouse or contacted their software vendor liaison to route to another clearinghouse that has an Availity EDI connection.

    - See the [Availity Clearinghouse Options](#)** webpage on availity.com.

  o They received notifications from Availity and know what to do so your claims and payments aren't affected. If not, they need to contact Availity at 1-800-AVAILITY (282-4548).

  o They have their start date for sending claims and receiving your electronic remittance advices (835) transactions using the Availity connection. If they don't have their date, they need to contact Availity at 1-800-AVAILITY (282-4548).

If you receive electronic remittance advices, or ERA (835), from Blue Cross EDI today, are you registered with Availity EDI?

- If yes, no action is needed to continue receiving your ERA (835).

- If no, and you want to continue receiving your ERA (835), your National Provider Identifier (NPI) and Tax ID will need to be on file with Availity. All providers who

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submit transactions through Availity or receive their ERA (835) must have a registered account. To register with Availity, go to availity.com** and click *Register*. For registration assistance, go to Register and Getting Started with Availity Essentials**.

- For additional information, go to availity.com/bcbsm-edi**.

Are there costs to use Availity's EDI Clearinghouse?
Clearinghouse plans and pricing can be found on the Availity Clearinghouse Options** webpage on availity.com.

The transition from Blue Cross EDI to Availity EDI

What is the transition plan?
The transition from Blue Cross EDI to Availity as your EDI gateway will occur in phases starting August 1, 2023, and run through November 30, 2023, as shown in the diagram below. Depending on how you currently submit claims, you will receive, or may have already received, a communication from your billing service, clearinghouse, service bureau, vendor or Availity with details about your transition date.

NOW through transition date assigned by Availity — **Communications sent to EDI trading partners**

Aug.1, 2023 — **Based on transition date assigned by Availity, begin sending EDI transactions through Availity**

Nov. 30, 2023 — **All trading partners must be transitioned to Availity**
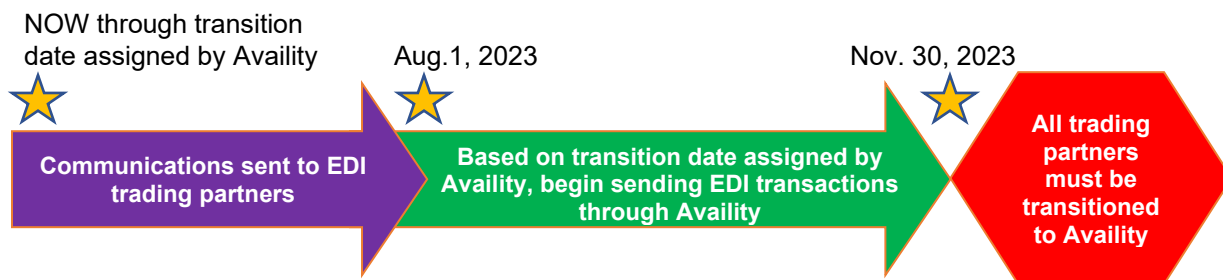
What transactions will be affected by the transition?
The EDI transition affects HIPAA electronic transactions. The transition will occur in phases, starting in August with claims (837) and remittance (835) transactions and continuing in September with real-time transactions for eligibility and benefits (270/271) and claims status (276/277). Eventually, all electronic transactions will transition to Availity.

Which Blue Cross and BCN health plans are in scope for the transition?

The transition includes HIPAA electronic transactions for all Blue Cross and BCN health plans and the self-funded plans managed by them. These include:

- Blue Cross commercial, including the Federal Employee Program (FEP)

- Medicare Plus Blue, the Blue Cross Medicare Advantage PPO plan

- Blue Care Network commercial

- BCN Advantage, the BCN Medicare Advantage HMO and POS plans

- Blue Cross Complete, the Blue Cross Medicaid plan

How will this transition affect me?

If you are a provider who submits HIPAA EDI transactions to Blue Cross for payers other than Blue Cross and BCN and the health plans listed above, you'll need to find a new method to submit these transactions. Blue Cross EDI will no longer accept non-Blue Cross and non-BCN health plan transactions once EDI transitions to Availity.

If you use a biller, clearinghouse, service bureau or vendor to exchange electronic transactions with Blue Cross and BCN, check with them to ensure they're working with Availity on this transition.

If you are your own submitter and have your own software, you should work directly with Availity.

There is not a mandate to change your biller, clearinghouse, service bureau or vendor. However, you will need to ask them how to send **non-Blue Cross and non-BCN health plan** transactions once your biller, clearinghouse, service bureau or vendor transitions to Availity. Check with them to learn more.

Is Blue Cross EDI going away?

The Availity EDI clearinghouse gateway is replacing the Blue Cross EDI clearinghouse gateway.

This will occur in multiple phases starting with trading partner management, electronic claims, and remittance advices, followed by electronic real-time patient eligibility and claim status transactions.

Billing services, clearinghouses, service bureaus, vendors and providers who submit their own claim transactions will transition to Availity as the EDI gateway on the date provided by Availity.

If you are updating to send to a different clearinghouse, **get the clearinghouse's transition date**.

Billers/Billing Services

If you have an assigned Blue Cross submitter ID (i.e., c0XXX) but will be sending claims through a different clearinghouse (not directly to Availity's EDI Clearinghouse), ensure you have that clearinghouse's transition date.

Note: If you will be using the new clearinghouse *before* their transition date, you will need to update the Blue Cross EDI provider authorization record for your provider billing NPI. If you will be using the clearinghouse *after* their transition date, you do not need to update the EDI provider authorization record. However, still let us know so we can update Availity of your change.

How does the transition affect trading partners and trading partner registrations?

See Trading Partner Agreement, Provider Authorization form, Availity accounts in this FAQ for more information.

What's changing for EDI?

Once Blue Cross EDI transitions to Availity, Blue Cross EDI will no longer function as it does today. Here's what you need to know:

Blue Cross EDI	Availity
The trading partner management (TPA) including: • EDI *Trading Partner Agreement* • EDI TP *Provider Authorization* • New submitters / trading partners	**Starting in August**: • If you are a provider and your clearinghouse advises you to complete the TPA and Provider Authorization with Blue Cross Blue Shield of Michigan EDI, follow their instructions and go to the Blue Cross *Trading Partner Agreement* webpage. • New providers: All providers who submit transactions through Availity must have a

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Blue Cross EDI	Availity
	registered account. To register with Availity, go to availity.com** and click *Register*. • All providers must be registered with Blue Cross Provider Enrollment to send electronic claims to Blue Cross or BCN health plans. • Billers, clearinghouses, service bureaus, and submitters: Register directly with Availity. • Billing services, clearinghouses, service bureaus, and vendors: Advise your providers if they need to complete the enrollment with Availity to set up the electronic remittance advice, ERA (835), routing. • Once you are fully transitioned to using Availity EDI, you and your provider will no longer complete the Blue Cross EDI *Trading Partner Agreement* or the *Provider Authorization* form.
The trading partner management (TPA) (continued)	Note: Providers already registered with Availity will have their current Blue Cross EDI set up for the ERA (835) distribution updated in Availity on their behalf. Providers who are not registered with Blue Cross EDI to receive their ERA (835) will not be automatically set up. If you are a provider using a billing service, clearinghouse, or service bureau, contact them to confirm that your ERA (835) is currently going to your biller, clearinghouse, service bureau, or vendor.
EDI submitter / trading partner IDs, such as: the professional ID (C0XXX) or institutional tax ID	• Once you transition to Availity you will use Availity's assigned customer ID. You will no longer use your Blue Cross EDI ID. • If you are a provider using a billing service, clearinghouse, or service bureau, contact them as they are assigned the Availity customer ID and will submit your EDI transactions on your behalf.

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Blue Cross EDI	Availity
The HIPAA transactions that are moving to Availity in 2023	**Starting in August**: Batch transactions for: • Claims (837) • Acknowledgements and reports • Electronic remittance advices, ERA (835) **Starting in September**: Real-time transactions for: • Eligibility (270/271) • Claims status (276/277)

When will Availity be able to process EDI transactions for us?

The transition to Availity is scheduled to begin on August 1, 2023, and conclude on November 30, 2023.

Availity will begin processing EDI transactions for Blue Cross and BCN health plans on August 1, 2023.

In early June, Availity sent emails designating the transition date and specific instructions to trading partners (billing services, clearinghouses, service bureaus, vendors and providers who bill their own claims electronically). It is important to adhere to the transition date provided.

Did you receive your email? If not, contact Availity at 1-800-AVAILITY (282-4548).

Providers, ask your billing service, clearinghouse, service bureau or vendor for the date of your transition and to ensure they are ready.

Submitting claims through Availity

I currently submit Medicare, Medicaid, and commercial non-Blue Cross and non-BCN claims through Blue Cross EDI. How do I submit these in the future?

In the future, you will need to find a new method to submit non-Blue Cross and non-BCN transactions. Blue Cross and BCN will no longer accept non-Blue Cross and non-BCN health plan transactions once Blue Cross EDI transitions to Availity.

You should contact your vendor, clearinghouse, service bureau, or payer to see if they have a connection.

To learn more, go to availity.com/bcbsm-edi**.

After we transition to Availity, can we still submit HIPAA EDI transactions to Blue Cross and BCN for payers other than Blue Cross and BCN?

No. You will need to find a new method to submit non-Blue Cross and non-BCN transactions. Blue Cross and BCN will no longer accept non-Blue Cross and non-BCN health plan transactions once Blue Cross EDI transitions to Availity.

You should contact your vendor, clearinghouse, service bureau or payer to see if they have a connection.

To learn more, go to availity.com/bcbsm-edi**.

Will there be a cost to send transactions to Blue Cross and BCN health plans through Availity?

If you send your claims using the Availity connection after August 1, 2023, there will not be a cost. If you send claims to Blue Cross and BCN health plans prior to August 1, 2023, there may be a cost.

To learn more, go to availity.com/bcbsm-edi**.

What should a biller, clearinghouse, service bureau, vendor or provider with a submitter ID who bills their own claims do?

Check your email from Availity for the date when you are to begin sending your EDI transactions using the Availity EDI connection.

Ensure you understand the changes needed. If not, contact Availity Client Services at 1-800-AVAILITY (282-4548).

I submit claims for my provider. What do I need to do?

Check your email from Availity, as it lists steps you need to take to set up to submit your provider's claims along with the date of your scheduled transition. If you have not received this email, check your spam folder, or contact Availity.

If applicable, reach out to your software vendor to learn more on actions you need to take or reference the email from Availity.

Ensure you understand the changes needed. If not, contact Availity Client Services at 1-800-AVAILITY (282-4548).

All providers who submit transactions through Availity must have a registered account. To register with Availity, go to availity.com** and click *Register*.

When you transition to the Availity EDI gateway, you will be assigned a new Availity customer ID that will replace the Blue Cross Submitter ID.

To learn more, go to availity.com/bcbsm-edi**.

I'm a provider or biller in a provider's office. My vendor uses a clearinghouse to send and receive my Blue Cross and BCN health plan transactions and they will continue to use that clearinghouse after the transition. What do I need to do?

No provider action is required. The vendor will need to work with the clearinghouse to begin routing Blue Cross and BCN transactions through Availity after the transition.

Billers: Ensure you understand the changes needed. If not, contact Availity Client Services at 1-800-AVAILITY (282-4548).

To learn more, go to availity.com/bcbsm-edi**.

I'm a provider or biller in a provider's office. My vendor does not have an Availity customer ID. I will be using my Availity customer ID to send and receive Blue Cross and BCN health plan transactions through my software using File Transfer Protocol.

As a provider, you will need to:

Ensure you understand the changes needed. If not, contact Availity Client Services at 1-800-AVAILITY (282-4548).

Reach out to your software vendor to learn what steps you need to take or reference the email from Availity. This email included the transition date and any additional steps you may need to take. If you have not received this email, check your spam folder or contact Availity.

All providers who submit transactions through Availity must have a registered account.

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To register with Availity, go to availity.com** and click *Register*.

- Create an FTP user ID and password. For more information, the Manage Your FTP Mailbox – Training Demo**.

- Work with your vendor to ensure software is configured to send and receive transactions via Availity using FTP. Reference page 18 of the Availity EDI Companion Guide** for FTP specifications.

- Work with your vendor to ensure that batch files generated by the software include proper Availity Sender and Receive information. Reference pages 53-59 in the Availity EDI Companion Guide**.

- To learn more, go to availity.com/bcbsm-edi**.

I'm a provider or biller in a provider's office. My vendor has an Availity customer ID and they plan to send and receive my Blue Cross and BCN transactions via their Availity customer ID SFTP.
As a provider, you will need to:

- Work with your vendor to ensure software is configured to send and receive transactions via Availity using FTP. Reference page 18 of the Availity EDI Companion Guide** for FTP specifications.

- Work with your vendor to ensure that batch files generated by the software include proper Availity Sender and Receive information. Reference pages 53-59 in the Availity EDI Companion Guide**.

- To learn more, go to availity.com/bcbsm-edi**.

I'm a provider or biller in a provider's office. My vendor has an Availity customer ID and they plan to send and receive my Blue Cross and BCN health plan transactions via their Availity customer ID using the Availity Essentials EDI Batch file transaction.
As a provider, you will need to:

- Work with your vendor to ensure software is configured to send and receive transactions via Availity Essentials. Contact Availity at 1-800-AVAILITY (282-4548) on cost and what actions would be needed.

- To learn more, go to availity.com/bcbsm-edi**.

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Do I need an Availity account to submit claims after the transition?

You only need an account if you are not using a clearinghouse and will be sending your electronic transactions (i.e., 837 claims) as a submitter with your own software or using a software vendor. All providers who submit transactions through Availity EDI must be registered with Availity (have an Availity account). If you're new to Availity, go to availity.com** and click *Register*.

To learn more, go to availity.com/bcbsm-edi**.

If I already have an Availity account, is there anything else I need to do?

If you have an Availity account and you're currently sending EDI transactions for other health plans via a secure FTP account with Availity, you're all set.

If you have an Availity account but do not send or receive EDI transactions for any other health plans and need to do so for Blue Cross and BCN, you need to enroll for Availity EDI transactions and designate your EDI report preferences.

To enroll for Availity EDI, log in to availity.com** with your existing credentials. In your "My Account Dashboard", click on *Enrollments Center* and then click on *Transaction Enrollment*.

To learn more, go to availity.com/bcbsm-edi**.

Claims Payer Name and IDs for Blue Cross Blue Shield of Michigan, FEP, BCN, BCN Advantage, Blue Cross Complete and Medicare Advantage/Med Plus Blue

- Claim Payer Name: Blue Cross Blue Shield of Michigan & Blue Care Network of Michigan

- Claim Payer IDs: 00710 (professional); 00210 (institutional); 382069753 *(*dental)

How should I submit transactions to Blue Cross and BCN health plans after I transition to Availity EDI?

- If you use a billing service, clearinghouse, or service bureau, you will continue to work with them. They will have an Availity customer ID.

- Availity will proactively communicate to billing services, clearinghouses, service bureaus and software vendors to ensure they know that Availity will become the EDI gateway for Blue Cross and BCN health plan transactions. Your clearinghouse or

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software vendor should make the necessary changes to send transactions to Availity on your behalf.

- If you submit your own 837 claims and receive your 835 ERA, you will submit and receive them using the new Availity EDI connection or to a clearinghouse who has the Availity EDI connection. Availity will provide you with a customer ID if sending to Availity EDI. Reference your email received from Availity for additional information.

- To learn more, go to availity.com/bcbsm-edi**.

835 Electronic Remittance Advice (ERA) Transaction

Do I have to do anything with EDI enrollments so I can receive my ERA 835 transactions?

If you are currently registered with Blue Cross EDI and registered with Availity EDI, you are all set.

- **IMPORTANT**: Before you transition to Availity EDI, ensure you download all outstanding files from the Outbound folder in your Managed File Transfer platform, Edifecs. This connection will be terminated after you fully transition to Availity.

If you are not currently registered with Blue Cross EDI but are registered with Availity EDI, or if you change the designation of where to route your 835:

- After you transition to Availity EDI, verify you can retrieve your 835 ERA transaction files from the Availity folder. If you cannot, contact Availity at 1-800-AVAILITY (282-4548) to verify designation set up. The Availity folder is in your SFTP folder in your practice management system.

- If you are changing the distribution of your 835, you will need to access your Availity account and change your designation.

- If you use a billing service, clearinghouse, or service bureau, they should be receiving the 835 files. If they are not, contact them to determine steps needed or have them contact Availity at 1-800-AVAILITY (282-4548) to verify designation set up.

I'm a provider or biller in a provider's office. Can my vendor complete my 835 ERA enrollment on my behalf?

- If your vendor has an Availity customer ID, they can complete the EDI enrollment on your behalf.

- If your vendor does not have an Availity customer ID, you will need to complete the EDI enrollment. To do this, log in to availity.com** with your existing credentials. In your "My Account Dashboard", click on *Enrollments Center* and then click on *Transaction Enrollment*. Use the following information:

  Claims Payer Name and IDs

  o Claim Payer Name: Blue Cross Blue Shield of Michigan & Blue Care Network of Michigan

  o Claim Payer IDs: 00710 (professional); 00210 (institutional); 382069753 *(*dental)

How will I receive my 835 ERA files after I transition to Availity EDI?

- If you use a billing service, clearinghouse, or service bureau, you will continue to work with them. However, your NPI must be registered with Availity prior to your transition date so your billing service, clearinghouse, or service bureau can receive your 835 ERA files.

- If you submit your own claims, you will receive your 835 direct from Availity. However, you must be registered with Availity (have an Availity account) prior to your transition date so the 835 can be delivered to your folder when you are transitioned to use Availity.

- To register with Availity, go to availity.com** and click *Register*.

- To learn more, go to availity.com/bcbsm-edi**.

How can I get my 835 file or acknowledgements reposted or recreated?

- Availity can redistribute your 835 files after your transition date only for the 835 receipt dates following your transition. 835 file dates prior to your transition date will not be available**.** Contact Availity Client Services at 1-800-AVAILITY (282-4548) for recreates or reposting of your files.

- Prior to your transition date, you must download all outbound acknowledgements and 835 ERA files in your Outbound folder in your Managed File Transfer platform, Edifecs. After the transition to Availity, your access to Edifecs will be terminated.

I am registered with Blue Cross EDI, but I am not registered with Availity:

- All providers who submit transactions through Availity must have a registered Availity account. If you're new to Availity, go to availity.com** and click *Register*.

- Before you transition to Availity EDI, ensure you have downloaded any outstanding files from the Outbound folder in your Managed File Transfer platform, Edifecs. After the transition to Availity, your access to Edifecs will be terminated.

- After transition, verify you can retrieve your 835 ERA transaction files from the Availity folder. If you cannot, contact Availity at 1-800-AVAILITY (282-4548) to verify designation set up. The Availity folder is in your SFTP folder in your practice management system.

- If you use a billing service, clearinghouse, or service bureau, they should be receiving the 835 files. If not, contact them to determine the steps needed or have them contact Availity at 1-800-AVAILITY (282-4548) to verify designation set up.

- To learn more, go to availity.com/bcbsm-edi**.

EDI transactions and reports

What EDI transactions for claims will be available through Availity?

Based on your transition date assigned by Availity (between August and November 2023), the following HIPAA-compliant transactions can be submitted to Blue Cross and BCN through Availity:

- 837 P (professional), I (institutional), D (dental) claim submission

- 835 Electronic remittance advice

- 999 Acknowledgement: Availity notifies you when it receives the transmission file and notes whether it had X12 or HIPAA syntax errors.

- Edit reports: Availity proprietary reports replacing the Blue Cross EDI 277CA edit reports.

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What EDI transactions for real-time will be available through Availity?

Based on your transition date assigned by Availity (between September and November 2023), the following HIPAA-compliant transactions can be submitted to Blue Cross and BCN through Availity:

- 270/271 Eligibility and benefits: Check coverage for a patient

- 276/277 Claim status: Check the status of a claim

How can I obtain EDI acknowledgement reports through Availity?

Log in to availity.com** and navigate to EDI Reporting Preferences. Select the format of File Acknowledgements (payer response reports).

Are there new file field requirements?

Yes. If you submit directly to Blue Cross or BCN today, you will need to change your SFTP scripts. Some of the new field requirements are shown in the table below.

Review the updated submission information for electronic claims. After the transition to Availity, use the payer information in the table below to update your management system. Please work with your software vendor.

For complete requirements see the Availity Batch EDI Electronic Data Interchange (EDI) Standard Companion Guide**.

Loop	Field	Field description	837 Professional	837 Institutional
Header	ISA05	Sender ID Qualifier	ZZ	ZZ
Header	ISA06	Sender ID	AV09311993<+5 spaces>	AV09311993<+5 spaces>
Header	ISA07	Receiver ID Qualifier	01	01
Header	ISA08	Receiver	030240928<+6 spaces>	030240928<+6 spaces>
Header	GS02	Application Sender Code	AV01101957 or assigned vendor ID	AV01101957 or assigned vendor ID
Header	GS03	Application Receiver Code	030240928	030240928
2010BB	NM109	Payer ID	00710	00210

Will the current Blue Cross EDI payer IDs be changing?

No.

The Payer IDs for Batch Claims 837 and ERA 835 are:

- 00710 (professional)

- 00210 (institutional)

- 382069753 (dental)

The Payer IDs for Realtime 270/271 Eligibility & Benefits and 276/277 claim status are:

- 00710P (professional)

- 00210I (institutional)

- 00710D (dental)

Trading Partner Agreement, Provider Authorization form, Availity accounts

What is a *Trading Partner Agreement* and *Provider Authorization* form?

Our *Trading Partner Agreement* follows HIPAA guidelines for transactions, medical code sets, privacy and security. The TPA is a contract that must be completed by all providers and submitters who trade health care information electronically with us.

The *Provider Authorization* form is completed to link the provider NPI to who is submitting the provider's electronic transactions, such as: claims (837), ERA (835) and eligibility (270/271).

After the transition, will Blue Cross EDI still manage trading partner registration?

No. Availity will become the first point of contact for trading partners and will manage all trading partner registrations.

Transitioning to Availity for EDI Clearinghouse HIPAA Transactions
Frequently asked questions for providers
**For Blue Cross commercial, Medicare Plus Blue^{SM},
BCN commercial, BCN Advantage^{SM}, Blue Cross® Complete**
July 2023

Do I need to complete a *Trading Partner Agreement* or update a *Provider Authorization* form after I transition to Availity's EDI Clearinghouse?

No. However, all providers who submit transactions through Availity must be registered with Availity (have an Availity account). If you're new to Availity, go to availity.com** and click *Register*.

Do I need to complete a *Trading Partner Agreement* or update a *Provider Authorization* form before I transition to Availity's EDI Clearinghouse?

Yes. However, once the provider's billing service, clearinghouse, service bureau or vendor transitions to Availity, the Blue Cross EDI *Trading Partner Agreement* and *Provider Authorization* will no longer be required.

All providers who submit transactions through Availity (such as to receive an electronic remittance advice, ERA 835), must be registered with Availity (have an Availity account). If you're new to Availity, go to availity.com** and click *Register*.

EOB/Vouchers and registering at Provider Enrollment

Will Availity EDI or Blue Cross EDI resolve EOB/voucher rejections?

No. Providers will need to contact the provider inquiry department for the claim processed. The provider inquiry department will advise providers of the reason their claims rejected in processing. Based on the reason, a provider should know if it was due to how they billed the claim so they can correct and resubmit the claim if needed.

Will Availity EDI or Blue Cross EDI help register providers with Blue Cross and BCN health plans?

No. To register, call Blue Cross Provider Enrollment and Data Management at 1-800-822-2761.

Transitioning to Availity for EDI Clearinghouse HIPAA Transactions
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How to get additional help

Who do I contact if I have issues with Availity EDI?

For questions, assistance and support during and after the transition, contact Availity Client Services.

Note: For all issues, ensure you note the agent's name and ticket number for any follow-up.

- Submit an online support ticket. Log in to availity.com** and navigate to Help & Training > Availity Support.

- Call 1-800-AVAILITY (282-4548)

Availity Client Services can assist with questions regarding trading partner setup, EDI edits, acknowledgement/edit reports, whether your claims file got sent to Blue Cross or BCN, and help you locate your 835 ERA. If Availity cannot resolve your issue, they will open a ticket with Blue Cross EDI.

I have questions about registering with Availity.

See the Availity Essentials administrator guide or call 1-800-AVAILITY (282-4548).

How can I get updates on the transition?

Reach out to your biller, clearinghouse, service bureau or vendor as they are receiving the notifications for the date of transition.

To learn more, go to availity.com/bcbsm-edi**.

*The Health Insurance Portability and Accountability Act – Administrative Simplification, or HIPAA-AS, requires Blue Cross Blue Shield of Michigan, Blue Care Network and all other covered entities to comply with electronic data interchange standards for health care as established by the Department of Health and Human Services.

**While Blue Cross Blue Shield of Michigan and Blue Care Network recommend this website and we're responsible for its Blue Cross and BCN-specific content, we don't own or control this website.

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.

Edifecs is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer managed file transfer services.