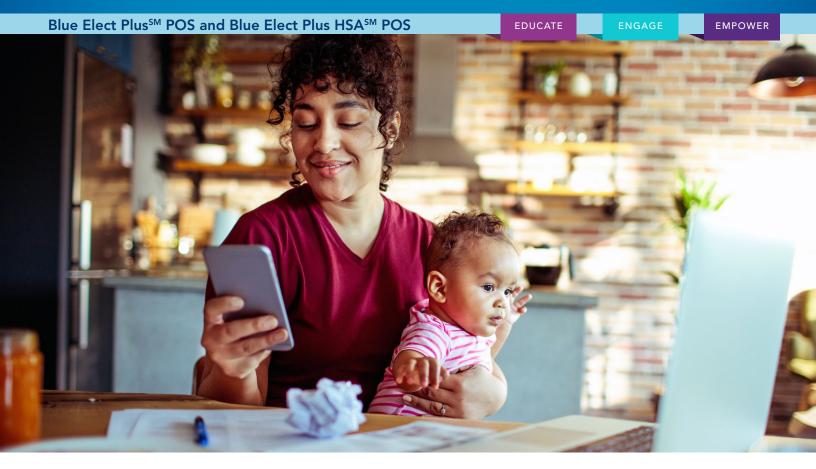


## Keep your point of service plan at your fingertips



Once you enroll in a plan, what should you do next? Activate your online member account. Your account provides everything you need to know about your health care plan so you get the most from your benefits right from the start.

- Review your online *Member Handbook* for your coverage information.
- Check your claims, explanation of benefits statements and out-of-pocket and deductible balances.
- Compare estimates for costs of health care services.\*
- Select your primary care provider, if you enroll with a Michigan address.
- Manage prescriptions, find a pharmacy and compare medication costs.
- See if prior authorizations are approved and when they expire.

## **Activating your account**

Once you're enrolled, you can activate your account in one of these ways:

- Go to bcbsm.com/register.
- Get our mobile app. Search "BCBSM" at the App Store® or Google Play™.
- Text REGISTER to 222764 to start setting up your account.\*\*

<sup>\*</sup>This capability isn't available for members who live outside Michigan.

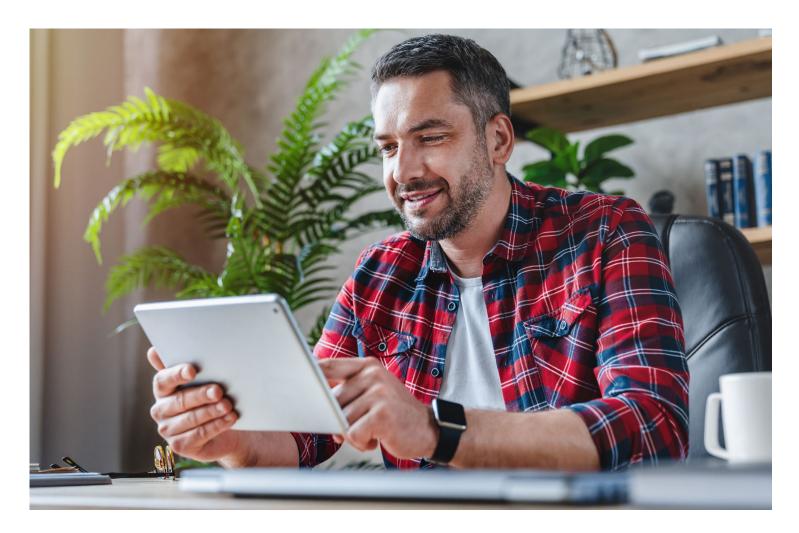
<sup>\*\*</sup>Message and data rates may apply. Visit **bcbsm.com** for our Terms and Conditions of Use and Privacy Practices.

- If you enroll with a Michigan address, find doctors and hospitals in your plan's network and review quality information. If you live outside Michigan, use your account to find participating BlueCard Traditional providers.
- Share your virtual BCN member ID card with your doctor's office, so you're sure the medical services you receive are billed correctly.
- Get 24/7 personal support with MIBlue Virtual Assistant<sup>SM</sup>, an automated chat feature, to find answers fast to questions about your plan.

## Plus, get healthful perks

Once you enroll in a BCN plan, you can activate your account to get:

- Exclusive member discounts such as gym memberships, fitness gear and recreation.
- Personalized digital resources for health and well-being.



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